

Welcome Aboard



Cruise Vacation Guide

Halloween San Diego to Mexico Cruise

Holland America *Koningsdam* | October 26 - November 2, 2024



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Welcome!

We're thrilled to welcome you to our annual Mexican Riviera cruise from San Diego. In this booklet, we'll help get you organized for your vacation, including how to prepare, what to pack, and what to expect when you arrive.

As we sail the stunning *Koningsdam*, you'll discover some of Mexico's most beautiful beaches and exciting cities. Onboard, nonstop entertainment and fun await you in ways you never imagined. Holland America and Atlantis' superb teams of experienced hosts, entertainers, and crew are excited and ready to show you the time of your life.

Please take a few minutes to read this entire booklet, as it contains important information to prepare for your vacation. Please also make sure that your flight reservations are correct, your passport is up-to-date, and that your Atlantis reservation details are correct. If you are from outside the US, Canada, or Europe, please make sure you have the proper visas to visit all our destinations.

Have a safe flight and get ready for an extraordinary journey. We look forward to seeing you in San Diego and onboard *Koningsdam* for this sensational cruise.

Warm regards,

Rich, James, Ben, and the entire Atlantis *Koningsdam* Team



Your Itinerary

Day	Date	Port	Arrive	Depart
Saturday	October 26	San Diego, CA		4 pm
Sunday	October 27	Awesome Day at Sea		
Monday	October 28	Cabo San Lucas, Mexico	10 am	5 pm
Tuesday	October 29	Puerto Vallarta, Mexico	11 am	
Wednesday	October 30	Puerto Vallarta		1 am
		Mazatlan, Mexico	12 pm	5 pm
Thursday	October 31	Spookiest Day Ever		
Friday	November 1	Day of the Dead at Sea		
Saturday	November 2	San Diego, CA	7 am	

All arrival and departure times are approximate and may change without notice. Please note embarkation and departure times during your cruise at all gangways.

Itinerary Changes

Atlantis and Holland America have carefully planned this itinerary for maximum enjoyment in all our ports and onboard your ship. Although we do our best to adhere to published ports and times, unforeseen weather and/or sea conditions may force us to alter the itinerary during your cruise.

In the unlikely event of an itinerary change while sailing, we will communicate our new plan through ship-wide (outside of cabin) announcements and an updated *When and Where*. According to your Passenger Cruise Contract, neither Atlantis nor Holland America shall be held liable for any damages resulting from any itinerary change.



Get Ready for Atlantis

Review Your Passport or Proof of Citizenship

To travel, a valid passport is preferred and required for all guests from outside the U.S.A. Proof of citizenship in the form of an original birth certificate and a government-issued photo ID is acceptable for U.S. citizens only. Visas are not required for citizens of the US and Canada. Visa requirements for all other nationalities vary and should be checked with the embassy or consulate of each country visited on your itinerary.

Please note that you must have the necessary documentation before boarding the ship. Failure to provide proper and valid documentation will result in denied boarding, and no refund will be provided.

Register On-line With Holland America Line

Please take a minute now to register online with Holland America. It only takes a minute, starting at the following link:

[My Reservations](#)

If you don't have one yet, you'll need to set up an account with Holland America. Additionally, you'll need to download the Holland America App to your mobile phone to complete the check-in process. Once you complete the online registration, the final details will remain in the app on your phone.

To Check-in, you will need the following:

- Holland America Booking Number (provided by email to you)
- Full legal name as Atlantis has it recorded
- Passport, plus visa or permanent resident card if necessary
- Credit card to use for onboard purchases

For Online Check-In Assistance, please contact Holland America directly at +1 877.932.4259.

If you are unable to complete online check-in, you will be required to complete check-in at the pier using manual forms. Don't worry as we'll get you there although it may take a bit longer to process.

Review Your Flight Plans

This sounds obvious but take a minute right now and ensure your flights to San Diego are booked correctly.

Ensure you have enough time to depart correctly from the ship on November 2nd. Your flight should not be booked before 11 am.

Get Ready

Book Shore Excursions

Now is a great time to plan some of the incredible shore excursions that Atlantis and HAL have planned for this exciting itinerary. After registering on-line, use the following link to book Shore Excursions:

<https://book2.hollandamerica.com/secondaryFlow/login>.

You'll need your HAL Booking Number to get started.

All advance excursion bookings will be charged immediately to your credit card. Excursions booked in-person on *Koningsdam* are charged to your onboard account.

You can contact the shore excursions department at 1-888-425-9376 or 206-626-7320. They can answer your questions or help assist you in finding, booking, and purchasing shore excursions.

Excursions will also be available for purchase onboard, but remember capacity is limited and guests booking on-line in advance have priority.



Before You Go

Packing Advice

Atlantis emphasizes a casual, comfortable atmosphere with no specified dress code. Sportswear and casual resort attire are always appropriate. There are no formal nights and no need for a jacket and tie.

The only real request is that no tank tops or gym-type shorts are worn in the specialty restaurants. These are a premium experience; we want to maintain a quality ambiance for all our guests. Thank you for understanding and cooperation on this one.

Plan for warm, even hot weather with slightly cooler breezes at night. It can also get cool on the first and last sailing days, so plan accordingly. We recommend loose, comfortable cotton and other lightweight clothing. Don't forget a hat!

Except for the above notes, our ports are very relaxed with few dress codes. We suggest casual resort wear and some comfortable shoes. Daytime at sea is time for swim wear and flip-flops. Bring lots of sunblock.

Currency Advice

The entire ship operates on U.S. Dollars on board; all our ports use the Mexican New Peso (MXN).

\$1 USD = MXN \$19.82 (Mexican Peso) (as of October 3rd)

We strongly recommend using your ATM card to get the best rate of exchange for cash. Just be wary of bank fees. There are plenty of ATM machines throughout our ports. You'll get the best exchange by using a credit card for large purchases. Always select the "local currency" option when making purchases to avoid transaction fees.

Baggage Essentials

Most airlines, especially non-US airlines, limit checked bags and carry-on luggage. Check with your carrier for specific allowances. The standard limit is 50 pounds (23 kilos) per piece. Excess or overweight bags may incur a substantial surcharge, so please plan accordingly. There are no weight limits or bag fees for the cruise.

Prohibited Items

Please do not bring any of the following onboard, and do not place these items in your checked luggage: Irons (including travel irons), alcoholic beverages, knives, firearms, power strips, or any other potentially dangerous items.

If your luggage contains any of the above items, your bag will be held at security and will not be delivered to your stateroom. Full details on prohibited items can be found on the Holland America website.

Before You Go

Our Party Themes

Our theme parties might warrant packing something special, but these, of course, are always optional. You'll be comfortable with or without an outfit. All dance parties will be outdoors on the Lido Pool deck.

Dog Tag T-Dance - The troops come home for Atlantis' longest-running signature afternoon party. Show your creative strength at our first big outdoor party inspired by the joys of men in (small) uniforms. We'll provide souvenir dog tags; you do the rest.

Think Pink! T-Dance - Pink is in! You cannot escape it so let's throw it into the silliest t-dance Atlantis has ever created. From Barbie butch to fluffy fantastic, throw on your favorite interpretation for a hot afternoon of frivolous dolled up fun.

Solid Gold Medalists - The Olympics have passed, but their spirit lives on with a party about sport, sportsmen, and all the pageantry that make us watch every four years. Head out ready to compete or coach or arrive decked out in your favorite country's ceremonial best. Or just be that fan who finally got a ticket to men's gymnastics.

Ghost Ship - As the clock strikes midnight on Halloween, our ship suddenly disappears into the night, shrouded in darkness and filled with creatures from beyond our world. Time stops, past & present merge, and nobody knows who's alive or not as every manner of ghost, forgotten crew member, faded star, and terrifying standard cruise passenger roam the decks.

You're invited to tour our haunted hull at your own risk to witness the transformation for yourself. Just be back on deck for a spirited costume parade and a full gathering of the LGBT (Lost, Ghostly, Bizarre, and Terrifying) community on the dance floor.

Heavenly White - Our ship returns to the light when saints, angels, and other celestial creatures descend on the decks for an epic All-Saints-Night party of heavenly proportions. Wear white – any way that suits you – for the party that brings everyone together in one simple color.

Day of the Disco Dead - It's gonna be one thriller of an afternoon filled with the demons of the dance floor that never stopped moving as we celebrate the music that never dies from the heyday of the Disco era. Bring out the unnatural fabrics and fashions that continue to haunt us, with a little Halloween twist.

Think long lost divas, dance floor zombies, DJs from hell, celebrity ghosts behaving badly, or that guy who never seems to go home. Classic 70's and early 80's music will transport you to a time long before we were all born.

Embarkation Day

Getting to The Port of San Diego

The cruise ship port of San Diego is located in downtown San Diego at the B Street Pier Terminal. The pier is about 3 miles from the airport, and takes about 10 minutes by taxi. The port address is:

B Street Pier
1140 N Harbor Dr,
San Diego, CA 92101

Driving and Parking:

From I-5 going South: Take Airport/Sassafras exit. Proceed south, which is Kettner Blvd. Right at first light Sassafras Street. One block down the hill is Pacific Highway or entrance to San Park parking lot.

There are several parking lots around the pier. Details can be found at the following website:

[Port of San Diego Cruise Parking](#)

Important Check-In Information

The ship will open for check-in beginning around Noon, and we'll start embarkation shortly thereafter. We will prioritize embarkation by deck, according to the schedule below. Please do not arrive earlier than your scheduled time, as you will be asked to wait until the scheduled guests are checked-in and onboard.

Please schedule your arrival according to the following:

12:00 pm - 12:45 pm for Decks 7 & 8 (Schubert & Navigation)

12:45 pm – 1:30 pm for Decks 4 & 10 (Beethoven & Panorama)

1:30 pm – 2:15 pm for Decks 5 & 11 (Gershwin & Sun)

2:15 pm – 3:00 pm for Decks 1 & 6 (Mozart & Main)

*Pinnacle & Neptune Suites may arrive anytime between 12 pm and 3 pm.

Due to government regulations requiring cruise lines to submit final departure manifests at least 60 minutes prior to sailing, guests are requested to complete Online Check-in no later than 3 days prior to their cruise. If you have not completed Online Check-in, you must complete this process at the pier at least 90 minutes before the published sailing time.

Please note that you must be at the pier and checked in no later than 3 pm, or you may be denied boarding.

Koningsdam sails at 4 pm sharp on October 26.

Embarkation Day

What Do I Need to Check-In?

Since your reservation is electronic, you only need your passport or proof of citizenship plus a credit card to check in for this cruise.

Your stateroom key card will be delivered to your stateroom. This card serves as your identification for security procedures when embarking and disembarking the ship and for making purchases on board. It is also your room key. Please have your card and photo identification ready and available whenever getting on or off the ship, as you will need to scan your card at the optical monitors located at the gangway!

Alcoholic Beverages and Other Restrictions

Guests are not allowed to bring alcoholic or non-alcoholic beverages on board for consumption or any other use except as follows:

Guests may bring Wine and Champagne onboard, however a corkage fee of USD \$20 will be applied to each bottle (max 750 ml in volume or less). Limit of 2 bottles per guest.

Items such as sodas, energy drinks or other non-alcoholic items are not allowed on board in any form. Water in plastic bottles will not be allowed onboard in any quantity, including in ports of call. Guests will be asked to discard open beverages in plastic containers prior to boarding.

For complete details, please see Holland America's cruise ticket:

<https://www.hollandamerica.com/en/us/legal-privacy/cruise-contract>

Lost Luggage Assistance

If your luggage does not arrive with you, please do all the following:

1. Get a complete report from the airline, including your luggage's receipt and tracking number. Make sure that you tell the airline that you are boarding *Koningsdam*.
2. Upon arrival on the ship, go immediately to guest services, where they will make a copy of your lost baggage report. The ship will attempt to track your luggage and follow up directly with the airlines.
3. Be patient. Depending on the airline, it might arrive prior to sailing. Our port agents will attempt to deliver any lost luggage directly to your room in concert with the ship. If your luggage does not arrive, they will keep you informed with the latest news from your airline.

Please understand that neither Holland America nor Atlantis has lost your luggage. We can only assist you in recovering your luggage from the airline and in communicating with them. Ultimately, the airline is responsible to you for any loss or inconvenience you encounter. However, in our experience, most bags turn up in the first 48 hours.

The Atlantis Experience

Atlantis Daily Program

The Atlantis version of the *Koningsdam* daily program, called *When and Where*, will be delivered to your stateroom each night with a complete schedule for the following day. All activities, shows, and event times are described here. Since this is our primary method of communicating with you, please read it daily.

If you don't feel like reading, take 5 minutes each morning to watch Ben's daily TV broadcast for a more entertaining look at the upcoming day's events.

Team & Information Desk

Our office and Team Atlantis staff will be on hand throughout to host and assist with every aspect of your vacation. Please don't hesitate to ask any of us if you have a question or require assistance. We are available 24 hours a day and always wear Atlantis name badges.

We also offer a general information desk located adjacent to Guest Services on Deck 3. Hours vary and are posted in *When and Where*. Atlantis staff can also be reached through Guest Services at any time.

Friendly & Social Meet Ups

We celebrate our community's diversity and diverse interests with a set of casual places for you to meet guests with similar interests. Here are a few samples:

Global Community – Guests from outside the USA.

Atlantis BIPOC – For our Black, Indigenous, and People of Color guests & friends.

Lure of Leather – For our guests who like or love leather.

Bears & Cubs – A social gathering for bears, friends, and admirers.

Guns & Hoses – Cops and Firemen.

Women of Atlantis – Our female guests and their friends.

Active & Veterans – Military gathering for Atlantis service members.

Friends of Bill W – Daily meetings.

Real Daddies – Gay parents and those to be.

General Hospital – Doctors, nurses, techs, and other medical staff.

Up in the Air – Gay pilots and flight crew.

Law & Order – Lawyers, judges, paralegals.

These gatherings are casual, non-hosted meetings throughout the week, meant to give you a social hub to meet other friends. Stop by and see who's there! But don't delay -- these are quick and easy gatherings! Dates and times are published in the *When and Where*.

The Atlantis Experience

Special Events for Singles

We host several special events for our single guests, ranging from cocktail parties to special dinners. Please see the *When and Where* for information on specific events.

Atlantis Logo Merchandise

If you're looking for a true one-of-a-kind souvenir, visit the onboard shops for some great new Atlantis logo shirts, hats, and other gear.

No Solicitation Policy

Atlantis does not allow our guests to solicit other guests for any service or business while onboard our cruises. Please respect our other guests' right to enjoy themselves in an advertising-free environment.

Any guest that violates this policy by distributing materials, voice mails, or other sales communications to our guests will be subject to a \$2,500 USD fine applied directly to their onboard account. Thank you for your understanding.

Social Media Policy

While we want everyone to have fun, there are limits and so we ask that you be respectful of all guests and our cruise partners. Please do not post anything explicitly sexual on social media in a public forum or space. Any guest who posts and explicit and publicly visible photo or video will be asked to leave the ship with no refund. Thank you for understanding and keeping Atlantis friendly!

Atlantis Roommate Share Program

If you are participating in our room share program, you have been assigned a roommate based on smoking preferences. Your roommate's name may appear on your confirmation but is subject to change. This program is offered as a convenience and service for our single travelers, and as such, no roommate changes are permitted for any reason whatsoever.

We will email you prior to embarkation with advice on how best to enjoy your cruise together.

Future Atlantis Cruise Sales

We're happy to answer any questions about another Atlantis offering or help you book another Atlantis vacation while onboard. You can visit our Atlantis Information Desk at any time throughout the week, where our team is ready to help.

The Atlantis Experience

Koningsdam Tips

- The primary spot for sunbathers on *Koningsdam* will be the area around Sea View Pool on Deck 9 Aft. Decks 9, 10, and 11 with comfy loungers starting at 8am each day. Since our T-Dances and nighttime parties will be at Lido Pool (Deck 9 mid-ship), the area around Sea View Pool will be a nearly uninterrupted space to enjoy the sunshine.

- Although the area around Lido Pool is a very cool space, its exposure to direct sunlight is limited. Think of this space more as our cool party venue, a great place to chill in the shade, or a comfortable spot to enjoy a meal from Lido Market, Dive-In, or New York Deli & Pizza.

- Our nude sunbathing deck will be on Deck 14 Forward above Crow's Nest, except while the ship is in port. As always, if you're moving down to the Crow's Nest to grab a drink, please be sure to put on a swimsuit before heading down.

The Atlantis Experience

Entertainment Preview

Our *When and Where* contains our full entertainment and event schedule and will be delivered to your stateroom each evening. Here are a few highlights. Remember this may change so always read the *When and Where* for the latest information.

Saturday San Diego

Sail-Away Party

Meet thousands of new friends from around the world as we sail into the sunset.

Sea View Pool 4 pm

First Time Cruisers Orientation

If it's your first time, join Atlantis Cruise Director Ben for a quick and friendly overview of how to make the most of your vacation!

World Stage 7 pm

Sutton Lee Seymour in *Dragflix*

NYC's premier live-singing drag star returns to Atlantis with a hilarious all-new show (with some Halloween surprises thrown in)! The perfect start to your vacation.

World Stage 7:30 & 10 pm

Gay Comedy All-Stars

Atlantis presents some of the world's top gay comics together on one stage. Tonight starring Akeem Woods and Daniel Webb.

BB King's 9 pm

Castrata

This drag diva is serving up some of the best (and highest) singing on the scene, with a generous side of sass.

BB King's 11 pm

Piano Bar with William TN Hall

Every night our own superstar piano men will bring you a night of show tunes, pop hits, and general silliness. Requests welcome.

Billboard Onboard 11 pm

Welcome Party

Fire up the dance floor for our first night at sea with Atlantis' traditional massive musical kick-off.

Lido Pool 11 pm

Sunday At Sea

Atlantis Big Gay Brunch

Atlantis Cruise Director Ben and our talented crew of drag professionals have crafted a special brunch extravaganza filled with performances, games, trivia, and general foolishness!

Main Dining Room 12 pm

Drag Bingo w/Miss Richfield 1981

Beyond silly and unlike any bingo session you'll ever see at sea or on land.

World Stage 2 pm

Dog Tag T-Dance

Atlantis' most infamous afternoon party. A little green, red, or yellow can go a long way. Dog tags for everyone!

Lido Pool 4 pm - 6 pm

Still Working On It

That's not a new show... yet! We really are adding one more act here and you'll love it! Watch your email for details.

World Stage 7:30 & 10 pm

Jackie Cox

Grab your broomsticks and travel down the witches' road with Drag Race's Jackie Cox, as she brings you on a wild ride through the worlds of pop culture, witchcraft, and magic, blending her signature brew of comedy, music, and camp in a way that's sure to cast a spell on you.

BB King's 9 pm

The Atlantis Experience

- Gay Comedy All-Stars
Daniel Webb: Hilarious LA-based comedian, direct from opening for Margaret Cho!
- Rolling Stone Room 10 pm
- Amber Iman
NEW! One of the theater and music world's fastest rising stars with a soulful voice and magnetic presence, she puts her own indelible stamp on everything from Nina Simone to Whitney to Miley Cyrus.
- BB King's 11 pm
- Piano Bar with William TN Hall
Solid Gold Medalists
Tonight's party is all about the gold, so do your team proud in your ceremonial best...or dress as your favorite French pole vaulter.
- Billboard Onboard 11 pm
Lido Pool 11 pm

Monday Cabo San Lucas

- Think Pink! T-Dance
Pink is in and everywhere this year. Blow it all up with your favorite interpretation for a hot afternoon of frivolous dolled-up fun.
- Lido Pool 4 pm
- Miss Richfield 1981
Miss Richfield 1981: Professional beauty queen and on-trend fashion gal Miss Richfield 1981 takes on the crazy world of AI in an all-new show, *Phoney Baloney!*
- World Stage 7:30 & 10 pm
- Gay Comedy All-Stars
Tonight starring Jim David and Akeem Woods.
- Rolling Stone Stage 10 pm
- Sutton Lee Seymour
Jackie Cox
Piano Bar w/Brian Nash
Musical Guest Star
A surprise appearance by one of the world's top electronic acts.
- BB King's 9 pm
BB King's 11 pm
Billboard Onboard 11 pm
Lido Pool 11 pm

Tuesday Puerto Vallarta

- Ballroom Fever
The HAL cast invites you to rediscover romance in a massive production show that lets our fabulous cast show you all they can do!
- World Stage 7:30 & 10 pm
- Castrata
Rob Houchen
Direct from London's West End production of *Les Miserables*, with soaring vocals and endless charm. We're lucky to have him back before starring in the UK premier of *Titanique!* Don't miss Rob!
- BB King's 9:30 pm
BB King's 11 pm
- Gay Comedy All-Stars
Piano Bar with William TN Hall
Atlantis Classics
Celebrate three decades of Atlantis dance music with the big anthems, diva voices and classic sounds that sound amazing today!
- Rolling Stone Room 10 pm
Billboard Onboard 11 pm
Lido Pool 11 pm

The Atlantis Experience

Wednesday Mazatlan

- Shangela World Stage 7:30 & 10 pm
Hallelou! *Drag Race* fan favorite Shangela returns to the high seas after wowing the crowd in her Atlantis debut this summer. Fresh off a brand new tour, expect plenty of ferocious dance moves, hilarious standup, and incredible dish from her years in the spotlight.
- Rob Houchen BB King's 9 pm
- Piano Bar with Brian Nash Billboard Onboard 11 pm
- Ghost Ship Lido Pool Midnight
As the clock strikes midnight, ghouls, ghosts, and lost souls come out shrouded in white to celebrate a night of madness under the stars.

Thursday Lost at Sea for Halloween

- Scary Pool Games Lido Pool 1 pm
Ben takes you back to the Halloween games of your childhood for an afternoon of sugar-filled scary delights.
- Halloween Drag Bingo World Stage 2 pm
- Atlantis Spooky Brunch Main Dining Room 12 pm
Atlantis Cruise Director Ben and our talented crew of drag professionals have crafted a special Halloween extravaganza filled with performances, games, trivia, and general foolishness!
- Miss Richfield 1981 World Stage 7:30 pm
- Shangela World Stage 10 pm
- Amber Iman BB King's 9 pm
- Piano Bar with William TN Hall Billboard Onboard 11 pm
- Gay Comedy All-Stars BB King's 11 pm
- Heavenly White Lido Pool 11 pm
Our ship returns to the light when saints, angels, and other celestial creatures descend on the decks for an epic All-Saints-Night party of heavenly proportions.

Friday All Saints Day at Sea

- Day of Disco Dead T-Dance Lido Pool 4 pm
As the sun drops over the horizon for one final moment, the music from disco's roots coaxes out all that's scary from the 70s, 80s, and beyond. The undead era lives on for a few terrifying hours on deck.
- Rob Houchen BB King's 9:30 pm
- Castrata BB King's 11 pm
- Piano Bar with Brian Nash Billboard Onboard 11 pm
- Brad's Last Laugh World Stage 9:30 & 11 pm
Legendary gay comic Brad Loekle has been watching you all week and will make sure you're ready to head back to the "real" world with a huge smile.
- Last Dance BB King's Midnight
A few moments to dance it out as we sail into San Diego.

Entertainment Notes

The DJs

We're thrilled to have three of our community's top DJs onboard *Koningsdam*:

Abel	Miami
Dan Slater	Sydney/Dallas
Phil Romano	Rome

Each DJ has their own unique style and has been selected for their particular sound. Our goal is to offer you a wide range of musical styles and variety.

Cabaret Performers

Atlantis entertainment happens throughout the ship, and all day and night. Look for some exciting shows from the following Atlantis entertainers:

Brian Nash, William TN Hall – Our superstar team of incredible piano entertainers. Broadway tunes and piano pop medleys make our piano bar the ultimate late-night escape.

Sutton Lee Seymour – Zany, fun, and a Broadway bombshell!

Jackie Cox – Rupaul's Drag Race superstar.

Amber Iman – One of theater's fastest rising stars!

Rob Houchen – Dynamic singer from London's West End.

Castrata – The Drag Chanteuse of NYC.

See *When and Where* for exact times and locations. You'll also see a few surprises from Team Atlantis and some of our other entertainers.

Atlantis Comedy All Stars

We're thrilled to present four of the world's top LGBT comics in rotation in most nights.

Brad Loekle – He always gets the last laugh, and deserves it.

Jim David – Atlantis' longest running comic with a satirical wit.

Daniel Webb – Hilarious LA-based comedian, direct from opening for Margaret Cho.

Akeem Woods – One of NYC's rising comedy stars, featured on Kevin Hart's LOL Network and Stand Up NBC.



Dining Information

Basic Information on Dining and Seating

All dining times are approximate and may change slightly according to our port times and onboard events.

Team Atlantis will be on hand at the main restaurant to seat you, answer questions, and host tables. We always encourage you to join our other guests for meals. It's the best way to meet people! Both Atlantis and HAL will do our best to honor special seating requests. Note that we seat one deck at a time.

Please be patient during peak hours as there may be a slight wait in the main restaurants. We recommend dining before 8 pm or after 9 pm to avoid waiting in line.

The best way to avoid waiting in line is to watch the first (7:30 pm) show and dine afterwards comfortably around 8:30 pm.

Complimentary Restaurants

Lido Market

Steps from the Lido pool, this modern marketplace includes a curated selection of delicious options that you can grab on the go or have made to order: Breadboard, with freshly baked breads and pastries; Wild Harvest, offering a bountiful selection of hearty salads; Homestead, serving up comfort classics; Distant Lands, featuring global cuisine; Sweet Spot, for ice cream creations and desserts; Roasting Pan, hand-carved meats, fish and other hearty entrees; Perk, freshly brewed beverages and chilled juices; Quench, premium coffee, beer, wine, and soda available for purchase; Rise, savory quiches, croissants and sandwiches, and more.

Dive in

Enjoy a burger, grilled to perfection and served on a toasted brioche with our own trade-marked secret sauce. Savor a succulent Nathan's Famous gourmet hot dog with golden French fries. Or choose a grilled chicken breast sandwich or juicy portobello mushroom stack. Dive-In is the perfect spot to dine poolside on the best burgers at sea.

New York Pizza

Choose from a variety of scrumptious, 9-inch, thin-crust pies. Named for New York's famed five boroughs, our signature pizzas are made to order and topped with only the finest ingredients. Enjoy your pizza by day while overlooking the Lido pool, and into the night.

The Dining Room

For an elegant breakfast, leisurely lunch or unforgettable multi-course dinner, The Dining Room is your destination. For dinner, choose from classics such as Boneless Lamb Loin en Croute, Rosemary Roasted Chicken, as well as regionally inspired cuisine and artfully prepared vegetarian dishes.

Dining Information

Specialty Restaurants

The following specialty restaurants have an extra charge and are always worth a visit.

Pinnacle Grill

A sophisticated and relaxed dining experience featuring Double R beef and fresh seafood in a classic steakhouse setting.
\$54.28 service fee per person.

Canaletto

This rustic Italian restaurant features an upbeat family-style setting, focusing on freshmade pastas and other fabulous specialties.
\$29.50 service fee per person.

Sel de Mer

An intimate seafood brasserie with French classics. From bouillabaisse and fresh oysters to salt-crusted whole fish. Fresh and delicious!
\$64.90 service fee per person.

Tamarind & Nami Sushi

Delight in the stunning panoramic views while enjoying tantalizing food evoking the rich culinary traditions of Southeast Asia, China, and Japan.
Tamarind - \$41.30 fee per person, Nami Sushi - a la carte.

Dining Information

Dining Times

The Dining Room

Breakfast	7:30 am – 9 am (port days only)
Lunch	Noon - 2:30 pm (sea days only)
Dinner	6:30 pm – 10 pm

Lido Marketplace

Breakfast	7:30 am – 11:30 am (Continental at 7 am)
Lunch	11:30 am – 2 pm
Sandwiches and Salad	11:30 am – 4 pm
Dinner	6 pm – 10 pm
Late Night Snacks	11 pm – 4 am

Dive In

Burgers & more	11:30 am - 6 pm
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New York Deli & Pizza

Super pizza & more	11:30 am – 4 am
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Grand Dutch Cafe*

Drinks & Snacks	7 am – 9 pm
Enhanced Menu	10 am – 9 pm

Gelato Bar

Gelato	11:30 am – 6 pm (3:30 pm for T-dance)
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Pinnacle Grill*

Lunch	Noon – 2 pm
Dinner	6 pm – 10 pm

Canaletto*, Tamarind*, & Sel de Mer*

Dinner	6 pm – 10 pm
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*An extra charge applies for dining here.

What's Included?

Most meals and restaurants are included. The exceptions are specialty restaurants in the section above. Coffee, tea, and most juices are also included. Specialty coffees, alcoholic beverages, soft drinks, and bottled water are available for an additional charge.

While some of you enjoy a relaxed dinner every night, many of you never get past the Lido Market and that's a shame since you paid for a premium experience in our restaurants! Dinner can be as quick or long as you wish, and there's no better way to meet our other guests than at a table in our main restaurants.

We suggest taking advantage of dining in a variety of venues and enjoying your mealtimes with friends old and new. It's the easiest way to connect!

Singles Dining

Traveling solo doesn't mean you have to eat alone. Whenever you enter our restaurants, our Team Atlantis will graciously seat you with our other guests. We've also created a designated meeting place for single guests to gather for drinks before dinner. See *When and Where* for specific times and locations.

Dining Information

Specialty Restaurant Reservations

For the perfect night out, visit one of our fabulous specialty restaurants. Reservations are available for dining in Pinnacle Grill, Canaletto, Sel de Mer, and Tamarind. Please note there is an extra charge for dining in these venues.

Reservations are strongly encouraged, and a limited number of bookings may be made in advance when you register online. We will hold approximately 30% of the seats for same-day bookings to allow flexibility for all guests. Bookings can also be made in-person at the designated times listed in the *When and Where* for same- or next-day dining. Reservations are first come, first served.

Finally, please respect that we have limited space in these restaurants and a lot of guests want to enjoy them. If your plans change, please cancel your booking promptly so we can accommodate another guest. Also, please respect your original request in terms of table size (don't show up with 8 guests when you book for 4!). Thank you.

Tank tops and gym-like shorts are not permitted in these premium restaurants, and we ask that you please respect this simple dress code.

An extra charge for dining applies in each venue, including gratuity.

Room Service

Room service is available 24 hours a day. Breakfast may be ordered with the door card in your stateroom. For all other times, simply dial "88" on your phone to place an order. Also, if you wish to enjoy a relaxing drink in the privacy of your stateroom, bottles of liquor and stateroom bar packages are available for purchase at non-duty-free prices through room service. The stateroom directory lists a complete menu of offerings.

Special Diets

We ask that you submit any special dietary requests, including allergies in writing directly to Holland America prior to sailing. Once onboard, please speak with the restaurant's Maitre D' regarding any special requests. Please note that since this cruise is "open seating," you must notify the server and/or Maitre D' of any special requests each time you dine. Vegetarian options are available at each meal and need no advance notification.

Special Occasions

We are at your service for any special celebration. Whether it's a birthday, anniversary, or any other event, we want to make it memorable! Once onboard, please see either an Atlantis or HAL team member and we'll help you make it unforgettable.

Dining Information

New! Beverage Packages Available Now

We're thrilled to announce that Holland America will offer alcoholic beverage packages to Atlantis guests. You can purchase a package of 20 drink coupons in advance for just \$200, with each coupon valid for up to an \$11 drink at any bar. The booklet price also includes the standard gratuity charge, so it's really around a 25% savings!

This system speeds up service considerably, and you enjoy substantial savings. And, of course, the coupons can be easily shared by friends!

Since Holland America's booking site can't handle coupons, we're making it easy and letting you add the packages directly to your Atlantis reservation, and the coupon books will be available for express pickup on our first day onboard.

To purchase beverage packages in advance, please sign into your Atlantis account [here](https://res.atlantisevents.com/Booking/Account/LogOn) and follow the steps below:

<https://res.atlantisevents.com/Booking/Account/LogOn>

Click on Your Upcoming Reservation by clicking your name on the web page's top right corner.

After that, choose "**View/Modify**" under your *Koningsdam* Cruise reservation. You will then be directed to your reservation summary, with "Add More Options" available at the bottom of the page.

From there, click **Add Drink Tickets**, and you will be able to purchase drink tickets accordingly.

Please be sure to complete the purchase online by making a payment. Any unpaid drink coupons will be removed from the reservation.

A few restrictions apply. The rates on our website are the same as you will pay onboard, but onboard, it will take a lot longer to get the packages! Please note that packages cannot be refunded once purchased, and unused tickets have no value after the cruise.

Please note that unlimited alcohol packages are not offered on charter sailings.



Onboard *Koningsdam*

Personal Funds & Shipboard Charges

The currency onboard is U.S. dollars. Holland America ships operate on a cashless system. You can validate your Holland America stateroom key card with your Visa, MasterCard, Discover/Novus, or American Express card or sign for payment by cash or traveler's check. Guests can then sign all onboard services and purchases to their account. You will receive a completely itemized statement at the end of the cruise.

By providing your credit card details in advance, you are automatically registered for express check-out and there is no need to visit the Front Office to settle your account on the final cruise day. Please note that all charges made to your credit card will be made in U.S. dollars. If you do not wish to register a credit or debit card and would prefer to open a cash account instead, please see Guest Services on Deck 3 to submit a deposit.

For your convenience, the ship has an onboard ATM machine that dispenses U.S. currency. Bank debit cards on the PLUS and CIRRUS networks are accepted along with the following credit cards: American Express, Discover/Novus, MasterCard, and VISA. Fees will be charged per transaction.

Customs & Immigration at Sea

Upon embarkation and at each port of call, customs and immigration officials will inspect our guests and the ship. They must clear it before we are allowed to go ashore. Normally, this occurs without your knowledge or participation.

Occasionally, passengers are called for inspection. In these cases, please follow the instructions provided to ensure that we can disembark in a timely manner at each port.

While we shouldn't have to say this, please don't even think of bringing any type of illegal substance, hazardous material, or other items that customs or ship. Any guest found with illegal substances of any kind will be removed from the ship at the next port of call and turned over to local authorities.

Atlantis and Holland America both have a zero-tolerance policy for all illegal substances.

Guest Conduct Policy

Please remember that all our guests are bound by Holland America's Guest Conduct Policy. The policy is intended to help ensure that all guests can participate in a safe and enjoyable cruise experience and sets forth standards of conduct for guests to follow throughout their vacation. Please take a minute to read this policy on the Holland America website:

[Guest Conduct Policy](#)

Onboard *Koningsdam*

Room Features

Koningsdam rooms are truly state-of-the-art in every way. The ship has both 110 (US standard) and 220/230 (European) voltage power outlets in the rooms. All the water onboard is filtered and potable.

Each stateroom is equipped with an in-room safe, private bath with shower and vanity area, hair dryer, and interactive TV and movies, and phone. The interactive TV system offers a wide range of on-demand movies, as well as Atlantis programming and popular satellite channels. In addition, you can review your account and order room service. We recommend familiarizing yourself with this system when you embark, as it can save hours of standing in line!

Laundry & Dry-Cleaning Services

Laundry, dry cleaning, spot removal, and pressing services are available for an additional fee. Laundry bags and service request forms are in your room. Ask your cabin steward for details.

There are no irons in staterooms as they constitute a fire hazard. There are also no self-service laundry facilities onboard.

Service Charges and Tipping

A mandatory service charge will be added to each guest's onboard account as detailed on the Atlantis website at the time of booking.

All cabin stewards, waiters, and other personnel have been compensated at levels that are customary for a charter of this size. No additional tipping to these service personnel is needed but may be extended at your discretion if the service is exceptional.

An 18% mandatory gratuity is automatically added to bar purchases and spa services.

Smoking Policy

For the comfort and safety of all of our guests, all staterooms, stateroom balconies, and most indoor areas are designated non-smoking. Smoking is permitted in the following areas:

- Sea View Pool (Starboard Aft side designated area only)
- Sun Bar (above Sea View Pool, Deck 11)

Cigar and pipe smoking are not allowed anywhere inside the ship; it is only permitted on the outside decks as noted above. The use of electronic cigarettes is allowed within the confines of your stateroom (but not balconies) and within the Designated Smoking Areas e-cigarettes and vaping aren't allowed in other public areas of the ship.

Any guest who smokes inside their stateroom or on their stateroom balcony in violation of Holland America's smoking policies will be charged a \$250 cleaning fee per day of violation.

Onboard *Koningsdam*

If You Have a Problem or Question

Both the Guest Relations Desk and the Atlantis Information Desk can handle most difficulties you may encounter. Generally, issues relating to your stateroom, the ship, schedules, or billing should be directed to the Guest Relations Desk. Questions regarding entertainment, service, Atlantis policies, special requests, or anything else should be directed to the Atlantis Desk. Questions about excursions should go directly to the Shore Excursions Desk. If the Atlantis Desk is unattended, please feel free to ask any Team Atlantis member, and we will happily assist you.

Spa and Fitness Center

Using Holland America's on-line booking system, you can also pre-book appointments at *Koningsdam's* fantastic Greenhouse Spa, which features a wealth of options to help you relax and revitalize. Simply use your HAL Booking Number and Last Name to get started here:

<https://book2.hollandamerica.com/secondaryFlow/login>

The Greenhouse Spa & Salon nurtures every aspect of your well-being with renowned spa rituals and healing touches from around the world. True to its roots, The Greenhouse Spa redefines the spa experience to harmonize your body, mind, and spirit with a fusion of luxury and nature's most precious ingredients.

The Greenhouse Retreat is a social relaxation center that offers therapeutic mild sauna and steam grottoes to gently cleanse and purify the body. Feel free to move in and out of the grottoes and showers as you wish, and then relax on heated ceramic lounges that allow the pressures of life to rinse away.

The Greenhouse Pool. The bubbling ocean water is rich with trace elements and vitamins, helping to remineralize the body. Gently heated to body temperature, the hydrotherapy pool alleviates arthritic pain, soothes sore muscles, and offers relief for sports injuries.

Passes for The Greenhouse Retreat & Pool are available for purchase immediately following our Lifeboat Drill on October 26.

There is a small free-to-use public sauna onboard on Deck 9 Forward.

Stateroom Safe

All staterooms and suites are equipped with a personal safe. We recommend that you not leave valuables, jewelry, or money unsecured in your stateroom. Although every effort is made to safeguard staterooms, Holland America Cruises will not accept any responsibility for the loss or damage of any valuables left unsecured.

If you are participating in the roommate share program, please discuss the use of your safe with your roommate. No additional safes can be provided.

Onboard *Koningsdam*

Medical Services

Emergency medical services are available on *Koningsdam* 24 hours a day.

The Medical Center is located on Deck A Forward and opening hours will be listed daily in your *When and Where*. Charges for medical services will be added to your shipboard account and you will be provided with an itemized summary to submit to your insurance company. The ship's Medical Center is primarily intended to provide acute care for illness and accidents that may occur while on vacation and is not intended to provide long-term care for patients with chronic illnesses. They are capable of treating minor matters, as well as assessing and stabilizing most medical emergencies. If you require treatment for a serious condition, arrangements may be made to transfer you to a medical facility ashore. If you are currently suffering from a serious medical condition, please consult with your personal physician prior to sailing. If you would like the medical staff to be aware of any special conditions or medications, please contact the Medical Center or Guest Services on Deck 3 upon boarding. Be sure to pack any medications in your carry-on and in their original prescription containers to avoid delays with security.

Important Health Notice -- Please Read!

If you should come down with a contagious disease or even suspect a contagious disease, it's compulsory that you report it to the ship's infirmary for the safety of everyone on board. Should you be on any medication or want the medical staff to be aware of any special needs, please contact the infirmary. This will ensure that they will be prepared should you need assistance.

In rare instances, the ship's medical staff may determine that your medical condition will require you to be quarantined in your stateroom to protect the health of our other guests. While both Holland America and Atlantis will make every effort to make you comfortable in such a situation, we are unable to compensate lost vacation time due to quarantine.

Please note that the ship follows C.D.C. guidelines on all quarantine issues, and there is little flexibility in applying the rules, particularly where gastrointestinal symptoms are present.

As always, we highly recommend travel insurance to assist with unforeseen costs and reimbursement for missed vacation time due to illness. If you do not have travel insurance, it can be purchased virtually right up to departure time. Please note that this includes COVID-related quarantines and that since this sailing is a charter, no credit or refund is issued for any lost time. This is why we strongly recommend Travel Insurance!

Onboard *Koningsdam*

Satellite Telephone Access

You can make ship-to-shore calls from your stateroom 24 hours a day. A per-minute charge applies and will automatically be charged to your onboard account.

Friends and family can reach you 24 hours a day via Holland America's Satellite Service. Have them call 888-724-SHIP (7447) from the USA. Those located outside the USA can call +(their country code) 1 32 1953 9003. The cost can be billed to their American Express, MasterCard, or Discover cards. (From outside the U.S.A., additional long-distance charges will apply).

Internet Access

Both wireless and connected Internet access will be available aboard *Koningsdam* for an additional charge.

Not surprisingly, Internet speeds at sea are significantly slower than on land.

Also...and we'll say this as clearly as we can because it's always an issue for some...we as a community tend to be more connected than typical guests. That puts unusual demands on the limited bandwidth. We recommend trying to unplug a bit – after all, you're on vacation.

Cell Phone Access Onboard

Holland America offers an advanced cell phone roaming service that allows you to make and receive calls, send and receive text messages, and access emails and surf the web while at sea using your own mobile phone and telephone number.

The Wireless Maritime Service system is available for use when the ship is in international waters. When your phone picks up the shipboard signal, it will usually display "cellular at sea," "Ship Roam," or "901-18." Depending on the type of mobile device you have and your carrier, you may be required to select "Roam" on the handset.

For frequently asked questions about cell phone service onboard, please go to www.wmsatsea.com.

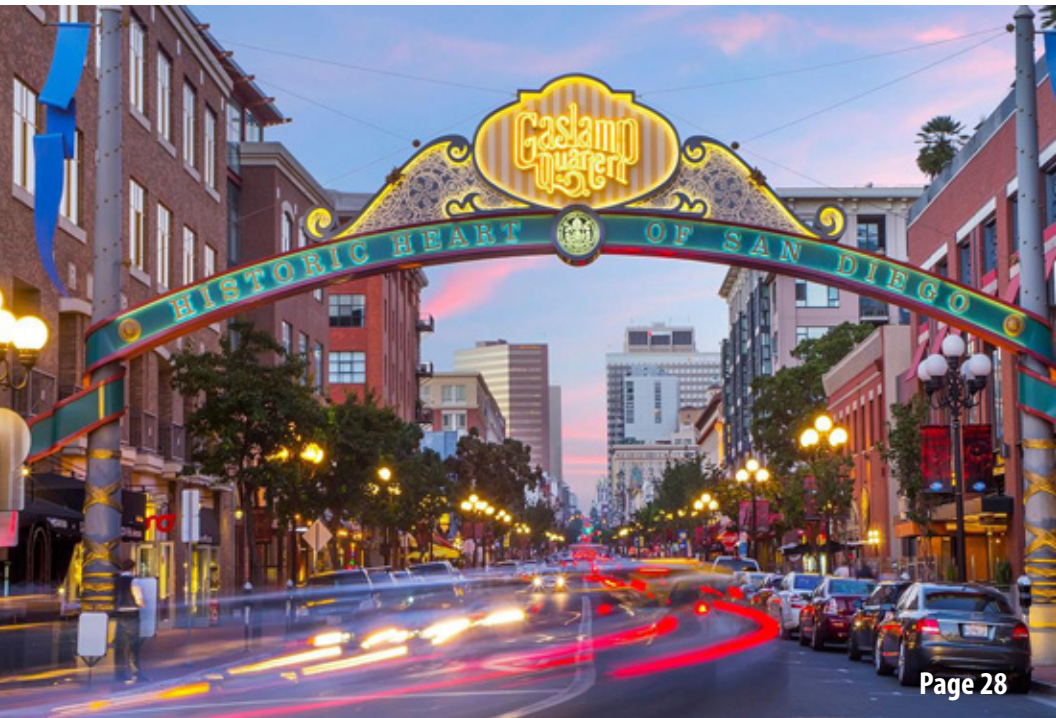
To avoid substantial and expensive roaming charges, we highly recommend setting your phone to "airplane" mode when at sea. For questions about your service or about billing, please contact your home network customer service.

San Diego Arrival

Arrival into San Diego

Upon arriving into San Diego, we will begin disembarkation around 7:30 am. This procedure generally takes around two hours. If you have a flight earlier than 11 am, please notify HAL onboard and we'll do our best to prioritize your departure. We strongly advise purchasing the Holland America transfers onboard as these are the most efficient way to get to the airport.

After leaving the vessel you may claim your luggage on the pier. Lost or damaged baggage must be reported to HAL prior to leaving the claim area.



Team Atlantis

Our Atlantis team is made up of our full-time employees and part-time talent working together to create an exciting cruise experience for you.

Team Atlantis

Rich Campbell – President
James Xiao – Event Producer
Allan McGavin – Team Manager
Brian Nash – Entertainment Coordinator
Ben Cameron – Cruise Director
Marino Maranion – Guest Relations

Angel Drossi	Josh Hecht
Jeff Kawakami	Kyi Drago
Jonathan Wisely	Steven Henry
Johnny Wong	

Our Entertainers

Abel Aguilera	Dan Slater	Phil Romano
Akeem Woods	Daniel Webb	Shangela
Amber Iman	Jackie Cox	Sutton Lee Seymour
Brad Loekle	Jim David	William TN Hall
Brian Nash	Miss Richfield 1981	
Castrata	Rob Houchen	

Technical Team

Brendan McCormick	Michael Matthews
Jacobo Valverde	Ned Moriarty
Joseph Etherington	Thomas Mowforth
	William Succoso

Questions?

Please ask your travel agent, call our office (+1 310-859-8800), or e-mail us at: Info@atlantisevents.com

**We look forward to seeing you onboard *Koningsdam!*
Bon Voyage.**