

Welcome Aboard



Cruise Vacation Guide

Barcelona to Lisbon Cruise

Virgin Scarlet Lady | July 13-22, 2025



Table of Contents

Welcome to Atlantis!..... 3

Get Ready to Set Sail..... 5

Before You Go7

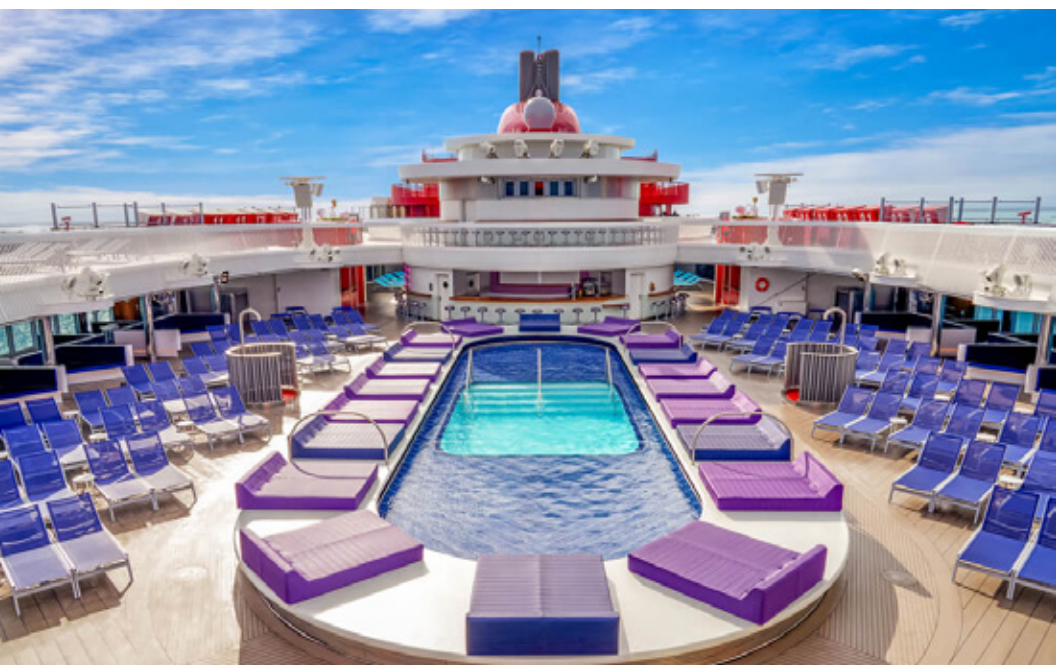
Embarkation Day 9

The Atlantis Experience 11

Dining Information..... 17

Onboard *Scarlet Lady* 20

Team Atlantis 24



Welcome to Atlantis!

We're thrilled to welcome you onboard the incredible *Scarlet Lady*. You're about to experience a revolution in fun on the high seas, and we can't wait to share it with you as we sail from Barcelona!

In this booklet, we'll help get you organized for your vacation with information on how to pack, what to expect, and what you'll do when you arrive.

Sailing the spectacular *Scarlet Lady*, you'll experience nonstop entertainment and fun in ways you never imagined. Virgin and Atlantis' superb teams, hosts, entertainers, and crew are excited and ready to show you the time of your life.

Please take a few minutes to read this entire booklet, which contains essential information to prepare for your vacation.

We look forward to seeing you onboard *Scarlet Lady* and in Barcelona. Bon voyage!

Warm regards,

Rich, James, Jan, Ben and the entire Atlantis *Virgin* team



Your Itinerary

Day	Date	Port	Arrive	Depart
Sunday	July 13	Barcelona, Spain		6 pm
Monday	July 14	Marseilles, France	9 am	9 pm
Tuesday	July 15	At Sea/Ibiza	10 pm	overnight
Wednesday	July 16	Ibiza, Spain		7 pm
Thursday	July 17	Great Day at Sea		
Friday	July 18	Malaga, Spain	8 am	8 pm
Saturday	July 19	Seville (Cadiz), Spain	8 am	6 pm
Sunday	July 20	Casablanca, Morocco	8 am	10 pm
Monday	July 21	Wonderful Day at Sea		
Tuesday	July 22	Lisbon, Portugal	7 am	

All arrival and departure times are approximate and may change without notice. Please note embarkation and departure times during your cruise at all gangways.

Departure in Lisbon begins around 8 am and will continue until approximately 11 am. Details will be provided onboard.

Itinerary Changes

Atlantis and Virgin have carefully planned this itinerary to maximize the enjoyment of all our ports and the ship. Although we do our best to adhere to published ports and times, unforeseen weather and/or sea conditions may force us to alter the itinerary during your voyage.

In the unlikely event of an itinerary change, while sailing, we will communicate our new plan through ship-wide (outside of cabin) announcements and an updated App notice. According to your Passenger Cruise Contract, neither Atlantis nor Virgin shall be held liable for any damages resulting from any itinerary change.



Get Ready to Set Sail

Review Your Boarding Documentation

A valid passport is required for all guests. Your passport must have an expiration date after January 22nd, 2026.

While most guests from the USA, Canada and EU do not require a visa for this itinerary, guests from other nations are responsible for any necessary visas and should confirm requirements with the appropriate embassies for the countries visited on the voyage.

Please note that you must have all necessary documentation before boarding the ship. Failure to provide proper and valid documentation will result in denied boarding, and no refund will be provided.

Register On-line With Virgin Voyages

Please take time now to register online with Virgin using the *Virgin Voyages App*, available for free in the Apple or Android app store. It only takes a few minutes and will ensure you can embark quickly.

You should have already received an email with your Virgin Voyages booking number. Please contact our office if you do not have the email. Registration only takes a minute and will be open until 9 am on July 13.

Please note that each room has only one Virgin Booking Number assigned. If your roommate or partner didn't receive their email, please know that they may use the same booking number for registration.

If you have any questions or issues with accessing your booking, please call Virgin directly on +1 954 488 2955.

Important Virgin App Note for IOS Users

Room service (Ship Eats) and the "Shake for Champagne" feature are only available through the previous version of the app (Original Sailor App). If you plan to use either during your cruise, be sure to keep the old app installed on your device.

Get Ready to Set Sail

Review Your Flight Plans

If you're flying into Barcelona, allow enough time to arrive at the pier by 3:30 pm.

We recommend booking departure flights from Lisbon after 11 am.

Book Shore Things

You can book Shore Things and view their details, duration, and prices on the *Virgin Voyages App* by visiting the Discover tab or calling Sailor Services once onboard.

Atlantis has worked closely with Virgin to enhance and develop excursions that will be fun and exciting for our group. Most of the excursions are "exclusive" to Atlantis guests, although the tours may sometimes be mixed with guests from other cruise ships. If you are in doubt, please inquire with Shore Things.



Before You Go

Packing Advice

Atlantis emphasizes a casual, comfortable atmosphere with no specified dress code. Sportswear and casual resort attire are always appropriate. There are no formal nights and no need for a jacket and tie.

We only request that you show good taste and respect for our other sailors at dinner time. That means no gym-like tank tops or gym shorts, super-revealing party outfits, etc. It's a request, and everyone will appreciate it.

Plan for warm, even hot weather with slightly cooler breezes at night. We recommend loose, comfortable cotton and other lightweight clothing. Don't forget a hat!

Except for the above notes, our ports are very relaxed and have no dress codes. We suggest casual resort wear and some comfortable shoes. Daytime at sea is time for swimwear and flipflops. Bring lots of sunblock.

Currency Advice

The entire ship operates on U.S. Dollars. We recommend using a credit card if possible and always selecting the "local currency" option at each port to avoid transaction fees.

All of our ports on this itinerary use Euros in port and virtually all services and stores accept credit cards. We do recommend carrying some cash for tipping and short taxi rides.

Morocco will also accept US dollars as payment as well as credit cards.

The current exchange rates are
\$1.18 USD for €1 Euro.

Prohibited Items

Safety is essential on a cruise ship, and many items are strictly prohibited. Please do not place any of these items in your checked luggage:

- irons (including travel steamers)
- alcoholic beverages (you may carry on 2 bottles of wine per room)
- knives
- firearms
- power strips or extension cords
- other potentially dangerous items

If your luggage contains any of the above items, your bag will be held at security and not delivered to your stateroom.

Full details on prohibited items can be found on the Virgin Voyages website. <https://www.virginvoyages.com/safety-security/prohibited-items>

Before You Go

Weather Forecast

The weather in the Med during mid-July is typically hot and sunny. Daytime highs often reach around 90 °F / 32 °C, while nighttime temperatures usually stay around 70 °F / 21 °C. Rain is uncommon this time of year, but occasional showers are still possible. Coastal breezes and wind on deck can make it feel a bit cooler while onboard the ship.

Party Themes

Our theme parties are legendary, and dressing up is part of the show but, of course, always optional. All parties will be outdoors on deck except Neon Playground which will be in the magical Red Room! (Subject to weather, of course.)

Dog Tag T-Dance - The troops come home for Atlantis' longest running signature afternoon party. Show your creative strength at our first big outdoor party inspired by the joys of men in (small) uniforms. We'll provide dog tags; you do the rest.

Revolutionary - Those on top might find themselves toppled, when the colorful characters who changed the world step into the light. We welcome all tonight – from barricade stormers to tea tossers to tie-dye flower children to Cossack fighters.

Summer Sizzle - Our decks sizzle with pulsing beats to celebrate all that make summer special. From blockbuster stars to wild beach fashions to long sultry nights, there's no escaping this heat!

Lost At Sea - As we head deep into uncharted waters, the creatures above and below the water line come together for a night of nautical silliness. Colorful sea creatures meet marauding pirates alongside a few mythical characters.

Neon Playground - Fast, flashy, bright, and silly! We're turning the Red Room into a musical playground bathed in laser light and filled with bouncy sounds to make you smile.

Think Pink T-Dance - Pink is in! It's everywhere and brings out the playful in all of us. From Barbie butch to fluffy fantastic, throw on your favorite interpretation for a hot afternoon of frivolous dolled up fun.

Virgin White - Let your imagination run wild at Atlantis' pinnacle party. Sizzle at the moment, dress up or down in a straightforward color that everyone looks good in.

Revival! Classic Disco T-Dance - Disco lives on as we take you back to the glory days of the 70s with an afternoon of pure musical magic on the dance floor.



Embarkation Day

Getting to The Port in Barcelona

Scarlet Lady will sail from:

Barcelona Cruise Port

World Trade Center - Terminal Sur

08039 Barcelona - Spain

The port is about 30 minutes from the airport. Taxis and Uber are the best way to get to the port.

Important Check-In Time Information

Embarkation starts at 1:45 pm, and the pier is NOT open earlier. If you show up before that time, you will be standing in line outside.

When you register with Virgin, you are assigned a designated arrival time. To ensure a great experience for all, we ask that you adhere to your assigned arrival time. Sailors arriving earlier or later than their assigned times will be asked to wait until the guests with the correct appointments have been embarked.

There's plenty of time to check in, and check-in is open until 5 pm. If you have not been able to register yet or receive a check-in time, we ask that you arrive after 3:30 pm.

Thank you in advance for your cooperation and participation in making everyone's check-in smooth and seamless.

What Do I Need to Check-In?

Since your reservation is electronic, you need only a valid passport to travel and a credit card to check in.

You will then be issued a wearable token, which will serve as your room key and identification card for all things onboard!

If you register correctly through the App, this will only take a minute or two!

Alcoholic Beverages and Other Restrictions

Guests can bring two (2) 750mL bottles of wine per cabin in carry-on bags. No beer or hard liquor may be brought onboard for consumption.

Any alcohol placed in checked baggage or carried on will be removed and held for you until the end of your voyage. Alcohol purchased onboard or in port will be held in secure storage and delivered to your stateroom on the last night of the cruise.

Embarkation Day

Lost Luggage Assistance

If your luggage does not arrive with you, please do all the following:

1. Get a complete report from the airline, including your luggage's original bag receipt and tracking number. Make sure that you tell the airline that you are boarding *Virgin Scarlet Lady*.
2. Upon arrival on the ship, go immediately to Sailor Services, where they will make a copy of your lost baggage report. The ship will attempt to track your luggage and follow up directly with the airlines.
3. Be patient. Depending on the airline, it might arrive prior to sailing. Our port agents will attempt to deliver any lost luggage directly to your room in concert with the ship. If your luggage does not arrive, they will keep you informed with the latest news from your airline.

Please understand that neither Virgin Voyages nor Atlantis has lost your luggage. We can only assist you in recovering your luggage from the airline and in communicating with them. Ultimately, the airline is responsible for any loss or inconvenience you encounter. However, in our experience, most bags turn up in the first 48 hours.



The Atlantis Experience

Atlantis Event Schedule

All events and entertainment schedules are available on the *Virgin Voyages App* and on screens throughout the ship. When you doubt a time/schedule/event, please review the video screens throughout the ship.

A printed copy of the day's schedule, called "*Glance At The Day*" is also available for pick up in the following areas: Sailor Services on Deck 5, the Chart Room on Deck 7, and the Grounds Club on Deck 7. On embarkation day, this will be delivered to your stateroom.

Team & Information Desk

Our office and Team Atlantis staff will be on hand throughout your trip to host and assist with every aspect of your vacation. Please don't hesitate to ask any of us if you have a question or require assistance. We are available 24 hours a day and always wear Atlantis name badges.

We also offer a general information desk on Deck 5, adjacent to Sailor Services. Hours vary and are posted at the desk and in the daily schedule.

Atlantis staff can also be reached through Sailor Services at any time.

Friendly & Social Meet Ups

We celebrate our community's diversity and diverse interests with a set of casual places for you to meet guests with similar interests. Here are a few samples:

Lure of Leather – For our guests who like or love leather.

Bears & Cubs – A social gathering for bears, friends, and admirers.

Guns & Hoses – Cops and Firemen.

Women of Atlantis – Our female guests and their friends.

Active & Veterans – Military gathering for Atlantis service members.

Friends of Bill W – Daily meetings.

Real Daddies – Gay parents and those to be.

Gaymers & Geeks – Players and friends.

Global Community – Guests from outside the USA.

General Hospital – Doctors, nurses, techs, and other medical staff.

Up In the Air - Gay pilots and flight crew

Law & Order – Lawyers, judges, paralegals

These gatherings are casual, non-hosted meetings throughout the week, these are quick and easy gatherings meant to give you a social hub to meet other friends. Dates and times are published in the *Virgin Voyages App* and daily schedule.

The Atlantis Experience

Special Events for Singles

We host several special events for our single guests, ranging from cocktail parties to special dinners. Please see the App for information on specific events.

No Solicitation Policy

Atlantis does not allow guests to solicit other guests for services or business while onboard our cruises. Please respect our other guests' right to enjoy themselves in an advertising-free environment.

Any guest that violates this policy by distributing materials, voice mails, or other sales communications to our guests will be subject to a \$2,500 USD fine applied directly to their onboard account. Thank you for your understanding.

Social Media Policy

While we want everyone to have fun, there are limits, so we ask that you respect all guests and our cruise partners. Please do not post anything explicitly sexual on social media in a public forum or space. Any guest posting explicit and publicly visible photos or videos will be asked to leave the ship with no refund. Thank you for understanding and keeping Atlantis friendly!

Atlantis Roommate Share Program

If you are participating in our room share program, you have been assigned a roommate based on smoking preferences. Your roommate's name may appear on your confirmation but is subject to change. This program is offered as a convenience and service for our single travelers, and as such, no roommate changes are permitted for any reason whatsoever.

The Atlantis Experience

Entertainment Preview

On *Virgin*, you'll be delighted by Atlantis' world-class entertainers and Virgin Voyages' dazzling productions. You'll find the full entertainment and event schedule in the *Virgin App* once you embark.

Sunday Barcelona

Sail-Away Party

Aquatic Club 6 pm

We're off on a new adventure with fabulous friends and a Champagne welcome from the Virgin and Atlantis teams.

First Time Sailor Orientation

Red Room 7 pm

If it's your first time, join Atlantis Host Ben for a quick and friendly overview of how to make the most of your vacation!

La Voix

Red Room 7:30 & 10 pm

One of the UK's biggest drag stars, direct from Drag Race UK and Queen of the Universe! She's a worldwide singing sensation with a massive voice, hilarious banter, and so much more!

Sherry Vine

The Manor 9 pm

Outrageously funny and beyond socially acceptable drag star with a library of original songs that you'll never forget.

Gay Comedy Stars

The Manor 11 pm

We're featuring three of the world's top gay comics all week long in a rotating show of pure laughs. Tonight you can sample them all: Brad Loekle, Antjuan Tobias, and Joe Sutherland!

Atlantis Piano Bar

On the Rocks 11 pm

Our classic gay piano bar with a rotating cast of talent serving up show tunes, pop hits, requests, and so much more. Tonight starring William TN Hall.

Welcome Party

Aquatic Club 11 pm

Get out and dance under the stars!

Monday Marseilles

Rob Houchen

The Manor 7 pm

One of the sweetest voices in London, joining us direct from starring roles in *Les Miz* and *Titanique*.

Duel Reality

Red Room 7 & 9:30 pm

Fast-paced retelling of *Romeo and Juliet* with an elaborate circus twist. Watch as two warring groups grapple through graceful and death-defying acts.

Bastille Day Fireworks!

All Open Decks 10:30 pm

Celebrate France's biggest day with a spectacular fireworks show in the Marseilles harbor! We'll be at sea for a front row view!

Leona Winter

The Manor 9 pm

French diva Leona Winter returns to Atlantis after her star runs on *Queen of the Universe* and the French version of *The Voice* with a multi-lingual, multi-talented show unlike anything else at sea!

Revolutionary

Aquatic Club 11 pm

We welcome all tonight – from barricade stormers to tea tossers to tie-dye flower children to Cossack fighters.

Atlantis Piano Bar

On the Rocks 11 pm

Tonight starring Brian Nash.

The Atlantis Experience

Tuesday At Sea/Ibiza

- Dog Tag T-Dance Aquatic Club 5 - 7 pm
Atlantis' most infamous afternoon party. A little green, red, or yellow can go a long way. Dog tags for everyone!
- Mary Mac The Manor 7 pm
A hilariously original tartan-wrapped drag queen known throughout the UK for her incredible stand-ups of just about everything. Our very own Queen of Scots!
- Duel Reality Red Room 7:30 pm
Sherry Vine The Manor 9:30 pm

Wednesday Ibiza

- La Voix Red Room 7:30 pm
If you missed her on Sunday, you've got one last chance to catch our favorite redhead in her hilarious new show!
- Gay Comedy Stars The Manor 7 pm
Featuring UK's Joe Sutherland & USA's Antjuan Tobias.
- Leona Winter The Manor 9 pm
- Bianca Del Rio Red Room 10 pm
The world's most famous and prolific drag star, direct from her 119-city Dead Inside world tour! Dubbed "the Joan Rivers of drag", Bianca sold out Carnegie Hall and Wembley Arena, starred in her own films Hurricane Bianca 1 & 2, and now takes to the high seas!
- Rob Houchen The Manor 11 pm
- Piano Bar with William TN Hall On the Rocks 11 pm
- Summer Sizzle Aquatic Club 11 pm
Our decks sizzle with pulsing beats to celebrate all that make summer special. There's no escaping this heat!

Thursday At Sea

- Bingo with The Diva Red Room 2 pm
Pure silliness and camp craziness when Virgin's Diva pulls together the most originally hilarious bingo session ever seen at sea (or land).
- Think Pink! T-Dance Aquatic Club 5 - 7 pm
Pink is in! It's everywhere and hotter than ever. From Barbie butch to fluffy fantastic, throw on your favorite interpretation for a hot afternoon of frivolous dolled up fun.
- Bianca Del Rio Red Room 7:30 & 10 pm
Two more shows from the legendary Bianca Del Rio.
- Mary Mac The Manor 7 pm
- Amber Iman The Manor 9 pm
A 2024 Tony nominee with a soulful voice and magnetic presence. Direct from starring roles in Goddess and Lempicka, she's a rising star that you'll get to see first on Atlantis!
- Sherry Vine The Manor 11 pm
- Piano Bar with Brian Nash On the Rocks 11 pm
- Neon Playground Red Room Midnight
We're turning Red Room into a musical playground so pull out your neon and brightest look!

The Atlantis Experience

Friday Malaga

Ships in the Night

Red Room 7:30 & 10 pm

A wild and witty production show packed with cutting-edge technology and dazzling performance as only Virgin could conceive.

Rob Houchen

The Manor 7 pm

Gay Comedy Stars

The Manor 9 pm

Featuring UK's Joe Sutherland & USA's Antjuan Tobias.

Leona Winter

The Manor 11 pm

Lost At Sea

Aquatic Club 11 pm

As we head deep into uncharted waters, the creatures above and below the water line come together for a night of nautical silliness.

Saturday Cadiz

AirOtic

Red Room 7:30 & 10 pm

The sexiest, gayest, and most outrageous acrobatic show you've ever seen, designed and produced by Les Farfadais exclusively for Atlantis!

Mary Mac

The Manor 7 pm

Amber Iman

The Manor 9 pm

Sherry Vine

The Manor 11 pm

Piano Bar with Brian Nash

On the Rocks 11 pm

Atlantis Classics

Aquatic Club 11 pm

Celebrate three decades of Atlantis dance music with the big anthems, diva voices and classic sounds that we started with!

Sunday Casablanca

AirOtic

Red Room 9 pm

Leona Winter

The Manor 9 pm

Gay Comedy Stars

The Manor 11 pm

Virgin White Party

Aquatic Club 11 pm

There's nothing like our first time....Atlantis' longest running party.

Monday At Sea

Revival! Classic Disco T-Dance

Aquatic Club 5 - 7 pm

Disco lives on as we take you back to the glory days of the 70s with an afternoon of pure musical magic on the dance floor.

Brad's Last Laugh

Red Room 7:30 & 10 pm

Legendary gay comic Brad Loekle has been watching you all week and will make sure you're ready to head back to the "real" world with a huge smile.

Amber Iman

The Manor 7 pm

Mary Mac

The Manor 9 pm

Piano Bar with William TN Hall

On the Rocks 11 pm

Last Dance

The Manor 11 pm

A few moments to dance it out as we sail into Lisbon.

The Atlantis Experience

The DJ's

We're thrilled to have three of the world's top DJ's onboard:

Abel	Miami
Dan Slater	Dallas
DJ Suri	Madrid

Each has their own unique style and has been selected for their particular sound.

Cabaret Performers

Atlantis entertainment happens throughout the ship, and all day and night. Look for some exciting shows from the following Atlantis entertainers.

Brian Nash & William TN Hall - Our superstar team of incredible piano entertainers. Broadway tunes and piano pop medleys make our piano bar the ultimate late-night escape.

Amber Iman – Magnetic Tony-nominated star with a soulful voice.

Mary Mac – Hilarious Scottish drag performer.

Sherry Vine – Legendary Queen of Late Night; naughty but nice.

Rob Houchen – West End heartthrob and epic vocalist.

Leona Winter – French diva, seen on Queen of the Universe and The Switch.

Atlantis Comedy All-Stars

We're thrilled to present three of the world's top LGBTQ comics in rotation in The Manor most nights.

Brad Loekle – He always gets the last laugh, and deserves it.

Joe Sutherland - UK's top gay comic.

Antjuan Tobias - LA's fastest-rising gay comic and actor.



Dining Information

Essential Information on Dining and Seating

All restaurants onboard *Scarlet Lady* are included in your cruise fare and are truly fabulous! Some dining reservations are open, but most tables are open for walk-ins to allow you maximum flexibility.

Don't stress about it, and if you want a specific restaurant on a specific day it will be available to book for early or late seatings. We are holding all times from 7 pm to 9 pm for walk-in bookings throughout.

When you come to any of our restaurants, Virgin and Atlantis staff will offer you the opportunity to join our other guests and share a meal. We encourage joining as it's the best way to meet people, but you're always welcome to dine on your own.

Please be patient during peak hours as there may be a slight wait. We do highly recommend watching the first (7:30 pm) show and dining comfortably around 8:30 pm afterward.

There is no "main" restaurant and no buffet on Virgin! There are also no extra charges for dining in any of the restaurants, although a few luxury upgrades have an additional charge.

Finally, if you're a solo traveler don't fear! We have you covered in every venue, every night. Just see one of our hosts and they will seat you with new friends. There's more than just the Galley -- come join the fun at one of our fabulous restaurants!

Virgin's Fabulous Restaurants

Lucky Lotus

New! Say "hello" to Lucky Lotus by Razzle Dazzle, a Chinese inspired culinary concept where bold flavors from an all-new menu meet fresh, elevated décor.

The Wake

Our sexy and sophisticated grill specializing in seafood and steak in a slick, posh setting. It's open for a delicious brunch every day and fabulous dinners.

Pink Agave

Modern Mexican creations in a lively setting featuring a massive Mescal bar and vibrant colors. Perfect for sharing and tasting.

Extra Virgin

Classic rustic Italian with a Virgin twist. Enjoy hand-made pasta, simple and fresh starters, and authentic regional specialties in a sophisticated but relaxed setting.

Test Kitchen

Creative tasting menus in a vibrant, ultra-modern setting designed to showcase the flavors of the moment. Super-interactive and three different menus will rotate throughout the week.

Dining Information

Gumbae

The only Korean BBQ joint at sea will have you drinking, singing, and eating authentic food in the liveliest setting on the ship. Choices abound, and it's essential to share them with friends, old and new.

The Galley

When you want something quick, our collection of food truck-like stands offers everything from burgers to ramen, salads to tacos, and plenty in between. They are open almost all day (and night) and provide grab-and-go options as well.

And More...

Casual options abound, starting with Mediterranean tapas in the Dock and Dockhouse. Grab a coffee and pastry in Grounds Club, and don't miss the incredible pizza at Pizza Place.

Dining Times

The Wake & Lucky Lotus

Brunch	8 am – 1 pm
Dinner	6 pm – 10 pm

The Pizza Place

Lunch	noon – 6 pm
Late Night	10 pm – 4 am

Pink Agave, Extra Virgin, Test Kitchen, Gumbae

Dinner	6 pm – 10 pm
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Lick Me 'til Ice Cream

All-Day	11:30 am – 10 pm
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Social Club Diner

Snacks	1 pm – midnight
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Dock House

Mezze & Tapas	noon – 6:30 pm
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Sun Club Café

Bowls & More	noon – 6 pm
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The Galley

Breakfast	7 am – 11:30 am
Lunch	noon – 3pm
Dinner	7 pm - 10 pm
Late Night	10 pm - 4 am
Diner & Dash	6 am to 4 am

What's Included?

All meals at all restaurants are included. The exceptions are a few luxury specialty items. Drip coffee, tea, filtered water, soft drinks, and most juices are also included. Specialty coffees & alcoholic beverages are available at our bars and restaurants for an additional charge.

We suggest taking advantage of dining in a variety of venues and enjoying your meal times with friends old and new. It's the easiest way to connect.

Dining Information

Special Diets

All dietary restrictions and allergies should be communicated directly to Virgin in advance of our sailing, and can also be input in the *Virgin Voyages App*. As an abundance of caution, we also ask that you communicate any special dietary requests including allergies to the Maitre D' at the entrance to any of restaurants.

Vegetarian and vegan options are available everywhere -- especially in Razzle Dazzle - and need no advance notification.

Ship Eats

Virgin's Ship Eats (Room Service) is available 24 hours a day. See the menu on the app for a complete selection and ordering instructions. Please recognize that the staff handling room service has limited capabilities. If you're looking for a quick snack, we highly recommend the Galley which is open virtually all the time.

Beverage Packages & Bar Tab

Virgin does not offer beverage packages, but you can purchase a pre-paid "bar tab" before sailing via the *Virgin Voyages App* that gives you credit beyond the cost of your payment.

This Bar Tab option is a fabulous deal; we highly recommend it before you set sail! Bar Tabs will not be available onboard.

If you buy a \$300 Bar Tab, you get \$350 in credit! It's a great deal!

Sustainability Notes

Virgin operates in an environment with no single-use plastics. Water is readily available throughout the ship at complimentary filter stations. If you have a favorite vessel for water, you might want to bring it along or buy a smart Virgin one onboard.



Onboard *Scarlet Lady*

Personal Funds & Shipboard Charges

The currency onboard is U.S. Dollars. Virgin operates on a cashless system. You can validate your Virgin wearable with your Visa, MasterCard, Diner's Club, or American Express card or settle your account by cash. Guests can then sign all onboard services and purchases to their account. At the end of the cruise, you will receive a wholly itemized statement by email or in the App.

For your convenience, the ship has an onboard ATM that dispenses U.S. currency. Bank debit cards on the PLUS and CIRRUS networks are accepted along with the following credit cards: American Express, Discover/Novus, MasterCard, and VISA. Fees will be charged per transaction.

Customs & Immigration at Sea

Upon embarkation, customs and immigration officials will inspect our guests and the ship. This usually occurs without your knowledge or participation. Occasionally, passengers are called for inspection. Please follow the instructions in these cases to ensure we can disembark on time at each port.

While we shouldn't have to say this, illegal substances, weapons, hazardous materials, or other restricted items are strictly prohibited. Any guest found with illegal substances will be removed from the ship at the next port of call and turned over to local authorities.

Atlantis and Virgin both have a zero-tolerance policy for all illegal substances.

Sailor Conduct Policy

All our guests are bound by Virgin Voyages' Sailor Conduct Policy. The policy is intended to help ensure all guests can participate in a safe and enjoyable cruise experience. It sets forth standards of conduct for guests to follow throughout their vacation.

Please take a minute to read this policy on the Virgin Voyages website:

[Sailor Conduct Policy](#)

Onboard *Scarlet Lady*

Room Features

The rooms on *Scarlet Lady* are extremely comfortable and modern. The ship has both 110 (US standard) and 220 (European) voltage power outlets in the rooms. All the water onboard is filtered and potable. Additional amenities include an interactive TV & tablet, and 24-hour Ship Eats room service.

Laundry & Dry-Cleaning Services

Laundry, dry cleaning, spot removal, and pressing services are available for an additional fee. Laundry bags and service request forms are in your room. Ask your cabin steward for details.

There are no irons in staterooms as they constitute a fire hazard. There are also no self-service laundry facilities onboard.

Service Charges and Tipping

Virgin Voyages operates on a no-tipping policy, so there is no tipping required or expected at any time. No additional tipping to these service personnel is needed but may be extended at your discretion if the service is exceptional.

Smoking & Vaping Policy

For the comfort of all of our guests, all indoor areas on the ship are non-smoking except the smoking lounge on Deck 6, Forward. Smoking and vaping are permitted only in certain areas on open decks.

As a courtesy to our guests, ship personnel will thoroughly enforce the smoking policy.

Smoking or vaping is not allowed on stateroom balconies at any time.

Please note that Atlantis and/or Virgin reserves the right to change the smoking policy at any time depending on guest requirements. A complete detail of the smoking areas onboard can be found on the *Virgin Voyages App*.

If You Have a Problem or Question

Both the Sailor Services and the Atlantis Information Desk can handle most difficulties you may encounter. Generally, issues relating to your stateroom, the ship, schedules, or billing should be directed to Sailor Services. Questions regarding entertainment, service, Atlantis policies, special requests, or anything else should be directed to the Atlantis Desk.

If the Atlantis Desk is unattended, please feel free to ask any Team Atlantis member, and we will happily assist you.

Onboard *Scarlet Lady*

Wellness Onboard

Scarlet Lady features a stunningly beautiful spa offering a fantastic range of services, including massage, facials, aromatherapy, hair styling, and much more. Take a look on Deck 5 -- you'll be amazed as it doesn't look like anything else at sea!

Appointments for these services should be made early in your cruise, as many of the services book up early. All spa services are an additional charge which can be signed to your stateroom.

Scarlet Lady also features a fully equipped fitness center on deck 15 featuring the latest cardio and strength training equipment along with the most innovative classes at sea. Best of all, there's no charge for these sensational classes -- just sign up on the app and join in!

Stateroom Safe

All staterooms and suites are equipped with a personal safe. We recommend that you not leave valuables, jewelry, or money unsecured in your stateroom. Although every effort is made to safeguard staterooms, Virgin Voyages Cruises will not accept any responsibility for the loss or damage of any valuables left unsecured.

If you are participating in the roommate share program, please discuss the use of your safe with your roommate. No additional safes can be provided.

Medical Services

If you require medical attention while on board, an infirmary staff can assist you 24 hours a day. A doctor is available to render services at a customary charge. The infirmary can provide treatment for minor matters that may arise during your cruise and can assess and stabilize most medical emergencies. Should you require treatment for a serious condition requiring hospitalization, arrangements may be made to transfer you to a medical facility ashore. While at sea, the ability to transfer you to a shoreside facility may be limited or delayed by weather or logistical considerations. If you are currently suffering from a serious medical condition, please consult your physician before sailing. Virgin's doctors are independent contractors.

Internet Access

Scarlet Lady offers basic complimentary internet to all guests onboard. Premium (faster) internet upgrades are available onboard for an extra charge.

Cell Phone Access Onboard

Scarlet Lady is equipped to allow your mobile phone to work onboard. Please note that roaming charges apply and will be billed directly by your home carrier. Rates vary by carrier but can be considerably cheaper than using satellite phones. Check with your carrier before sailing for specific rates.

We recommend turning all mobile broadband devices to "Airplane

Onboard *Scarlet Lady*

Mode” while onboard to avoid any excessive charges.

This access only works while at sea. When in port, the local land operator’s roaming charges will apply.

Important Health Notice -- Please Read!

Suppose you should come down with a contagious disease or even suspect an infectious disease. In that case, you must report it to the ship’s infirmary for the safety of everyone on board. Should you be on any medication or want the medical staff to be aware of any special needs, please get in touch with the infirmary. This will ensure that they will be prepared should you need assistance.

In rare instances, the ship’s medical staff may determine that your medical condition will require you to be quarantined in your stateroom to protect the health of our other guests. While both Virgin and Atlantis will make every effort to make you comfortable in such a situation, we are unable to compensate lost vacation time due to quarantine.

Please note that the ship follows C.D.C. guidelines on all quarantine issues, and there is little flexibility in applying the rules, mainly where gastrointestinal symptoms are present.

As always, we highly recommend travel insurance to assist with unforeseen costs and reimbursement for missed vacation time due to illness. If you do not have travel insurance, it can be purchased virtually right up to departure time. Please note that this includes COVID-related quarantines, and no credit or refund is issued for any lost time. This is why we strongly recommend travel insurance!



Atlantis Team

Our Atlantis Team is made up of our full-time employees and part-time talent working together to create an exciting cruise experience for you.

Team Atlantis

Rich Campbell – President
Jan Basson – Producer
James Xiao – Producer
Brian Nash – Musical Director
Ben Cameron – Cruise Director
Benji Chong - Operations Manager
Marino Maranion – Guest Relations
Allan McGavin – Team Manager

Angel	Hiro	Kyi
Christo	Jake	Ralphie
Danny	Josh	Rueben
Diego	Johnny	
Grant	Jordi	

Our Entertainers

Abel	Bianca Del Rio	Mary Mac
AirOtic	Dan Slater	Rob Houchen
Amber Iman	DJ Suri	Sherry Vine
Antjuan Tobias	Joe Sutherland	William TN Hall
Brad Loekle	La Voix	
Brian Nash	Leona Winter	

Questions?

Please ask your travel agent, call our office (+1 310-859-8800), or e-mail us at: Info@atlantisevents.com

**We look forward to seeing you onboard *Scarlet Lady!*
Bon Voyage.**

