

Welcome Aboard



Cruise Vacation Guide

Exotic Southern Caribbean Voyage

Virgin Resilient Lady | February 22 - March 1, 2025



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Welcome to Atlantis!

We're thrilled to welcome you onboard the incredible *Resilient Lady*. You're about to experience a revolution in fun on the high seas, and we can't wait to share it with you as we sail from San Juan!

In this booklet, we'll help get you organized for your vacation with information on how to pack, what to expect, and what you'll do when you arrive.

Sailing the spectacular *Resilient Lady*, you'll experience nonstop entertainment and fun in ways you never imagined. Virgin and Atlantis' superb teams, hosts, entertainers, and crew are excited and ready to show you the time of your life.

Please take a few minutes to read this entire booklet, which contains essential information to prepare for your vacation.

We look forward to seeing you onboard *Resilient Lady* and in San Juan. Bon voyage!

Warm regards,

Rich, Jan, James, Ben, and the entire Atlantis Virgin team



Your Itinerary

Day	Date	Port	Arrive	Depart
Saturday	February 22	San Juan, Puerto Rico		8:30 pm
Sunday	February 23	Tortola	8 am	5 pm
Monday	February 24	Epic Day at Sea		
Tuesday	February 25	Bridgetown, Barbados	8 am	8 pm
Wednesday	February 26	Castries, St Lucia	8 am	6 pm
Thursday	February 27	St John, Antigua	8 am	8 pm
Friday	February 28	Philipsburg, St Maarten	8 am	5 pm
Saturday	March 1	San Juan, Puerto Rico	8 am	

All arrival and departure times are approximate and may change without notice. Please note embarkation and departure times during your cruise at all gangways.

Departure in San Juan begins around 9 am and will continue until approximately 11 am. Details will be provided onboard.

Itinerary Changes

Atlantis and Virgin have carefully planned this itinerary to maximize the enjoyment of all our ports and the ship. Although we do our best to adhere to published ports and times, unforeseen weather and/or sea conditions may force us to alter the itinerary during your cruise.

In the unlikely event of an itinerary change, while sailing, we will communicate our new plan through ship-wide (outside of cabin) announcements and an updated app notice. According to your Passenger Cruise Contract, neither Atlantis nor Virgin shall be held liable for any damages resulting from any itinerary change.



Get Ready to Set Sail

Review Your Boarding Documentation

A valid passport is required for all guests. Your passport should not have an expiration date before September 1st, 2025.

Visas are not required for UK, EU, USA, and Canadian citizens. Visa requirements for all other nationalities vary and should be checked with the embassy or consulate of each country visited on this itinerary.

Please note that you must have the necessary documentation before boarding the ship. Failure to provide proper and valid documentation will result in denied boarding, and no refund will be provided.

Register On-line With Virgin Voyages

Please take time now to register online with Virgin using the *Virgin Voyages App*, available for free in the Apple or Android app store. It only takes a few minutes and will ensure you can embark quickly.

If you haven't already received it, you will receive a booking number and confirmation directly from Atlantis Events by email with details on how to register online.

Please note that each room has only one Virgin Booking Number assigned. If your roommate or partner didn't receive their email, please know that they may use the same booking number for registration.

If you have any questions or issues with accessing your booking, please call Virgin directly on +1 954 488 2955. However – and this is very important – if their call center refuses to assist you because “This is a charter sailing” or similar statement, please get the agent's name and call our team on +1 310-859-8800. We've been training their staff but it's not always getting through. (And don't worry, they will not get in trouble – we're just trying to find the pockets where the training is not getting through!)

Get Ready for Atlantis

Review Your Flight Plans

If you're flying into San Juan, allow enough time to arrive at the pier by 6 pm.

For departure, flights from San Juan should not be booked before 11 am.

Book Shore Things

You can book Shore Things and view their details, duration, and prices on the *Virgin Voyages App* by visiting the Discover tab or calling Sailor Services once onboard.

Atlantis has worked closely with Virgin to enhance and develop excursions that will be fun and exciting for our group. Most of the excursions are "exclusive" to Atlantis guests, although the tours may sometimes be mixed with guests from other cruise ships. If you are in doubt, please inquire with Shore Things.



Before You Go

Packing Advice

Atlantis emphasizes a casual, comfortable atmosphere with no specified dress code. Sportswear and casual resort attire are always appropriate. There are no formal nights and no need for a jacket and tie.

We only request that you show good taste and respect for our other sailors at dinner time. That means no gym-like tank tops or gym shorts, super-revealing party outfits, etc. It's a request, and everyone will appreciate it.

Plan for warm, even hot weather with slightly cooler breezes at night. We recommend loose, comfortable cotton and other lightweight clothing. Don't forget a hat!

Except for the above notes, our ports are very relaxed and have no dress codes. We suggest casual resort wear and some comfortable shoes. Daytime at sea is time for swimwear and flip-flops. Bring lots of sunblock.

Currency Advice

The entire ship operates on U.S. Dollars, and all ports accept US currency as payment, either directly or with a credit card. There is no need to exchange money or worry about local currencies.

We recommend using a credit card if possible and always selecting the "local currency" option to avoid transaction fees.

Prohibited Items

Please do not bring any of the following onboard. Do not place these items in your checked luggage: Irons (including travel steamers), alcoholic beverages, knives, firearms, power strips, extension cords, or other potentially dangerous items.

If your luggage contains any of the above items, your bag will be held at security and not delivered to your stateroom. Full details on prohibited items can be found on the Virgin Voyages website.

Before You Go

Weather Forecast

The weather in the Caribbean is usually very pleasant and warm. High temperatures are usually around 85 °F / 27 °C, and lows are around 70 °F / 20 °C. Rain is always a possibility, but we do our best to avoid it. The wind will make it feel cooler onboard the ship.

Party Themes

Our theme parties are legendary, and dressing up is part of the show but, of course, always optional. All parties will be outdoors on deck except Neon Playground, which will be in the magical Red Room! (Subject to weather, of course.)

Dog Tag T-Dance - The troops come home for Atlantis' longest-running signature afternoon party. Show your creative strength at our first big outdoor party inspired by the joys of men in (small) uniforms. We'll provide dog tags; you do the rest.

Enchanted Forest - We all need a little magic these days, so enter the mystical realm of our Enchanted Forest, where fairies, witches, and magical creatures come to life. Get lost in our whimsical wonderland filled with glowing lights, hidden treasures, and a legend or two.

Future-Ish - Enter our alternate reality of tomorrow where a fabulous, futuristic fantasy awaits. We're turning the clock forward as far as you can dream for a night of absurd and zany possibilities that's out of this world.

Neon Playground - Fast, flashy, bright, and silly! We're turning the Red Room into a musical playground filled with bouncy sounds that will make you smile. Neon and sparkles are the way to go tonight, and don't take anything seriously!

Think Pink T-Dance - Pink is in! It's everywhere and hotter than ever. From Barbie butch to fluffy fantastic, throw on your favorite interpretation for a hot afternoon of frivolous, dolled-up fun.

Virgin White - Let your imagination run wild at Atlantis' pinnacle party. Sizzle at the moment, dress up or down in a straightforward color that everyone looks good in. All are welcome here at an epic party heading into dawn and beyond!

Revival! Classic Disco T-Dance - Disco lives on as we take you back to the glory days of the 70s with an afternoon of pure musical magic on the dance floor. Artificial fabrics, excess facial hair, oversized shoes, and other obnoxious accessories are welcome!



Embarkation Day

Getting to The Port of San Juan

Resilient Lady will sail from:

Pier 4

Paseo Concepcion de Garcia

Old San Juan PR 00901

Important Check-In Information

Embarkation starts at 1:45 pm, and the pier is NOT open earlier. If you show up before that time, you will be standing in line outside.

When you register with Virgin, you are assigned a designated arrival time. To ensure a great experience for all, we ask that you adhere to your assigned arrival time. Sailors arriving earlier or later than their assigned times will be asked to wait until the guests with the correct appointments have been embarked.

There's plenty of time to check in, and check-in is open until 7 pm. If you have not been able to register yet or receive a check-in time, we ask that you arrive after 3:30 pm.

Thank you in advance for your cooperation and participation in making everyone's check-in smooth and seamless.

What Do I Need to Check-In?

Since your reservation is electronic, you need only a valid Passport to travel and a credit card to check in.

You will then be issued a wearable token, which will serve as your room key and identification card for all things onboard!

If you register correctly through the app, this will only take a minute or two!

Alcoholic Beverages and Other Restrictions

Guests can bring two (2) 750mL bottles of wine per cabin in carry-on bags. No beer or hard liquor may be brought onboard for consumption.

Any alcohol placed in checked baggage or carried on will be removed and held for you until the end of your voyage. Alcohol purchased onboard or in port will be held in secure storage and delivered to your stateroom on the last night of the cruise.

Embarkation Day

Lost Luggage Assistance

If your luggage does not arrive with you, please do all the following:

1. Get a complete report from the airline, including your luggage's original bag receipt and tracking number. Make sure that you tell the airline that you are boarding *Virgin Resilient Lady*.
2. Upon arrival on the ship, go immediately to Sailor Services, where they will make a copy of your lost baggage report. The ship will attempt to track your luggage and follow up directly with the airlines.
3. Be patient. Depending on the airline, it might arrive prior to sailing. Our port agents will attempt to deliver any lost luggage directly to your room in concert with the ship. If your luggage does not arrive, they will keep you informed with the latest news from your airline.

Please understand that neither Virgin Voyages nor Atlantis has lost your luggage. We can only assist you in recovering your luggage from the airline and in communicating with them. Ultimately, the airline is responsible for any loss or inconvenience you encounter. However, in our experience, most bags turn up in the first 48 hours.



The Atlantis Experience

Atlantis Events Program

All events and entertainment schedules are available on the *Virgin Voyages App* and on screens throughout the ship. When you doubt a time/schedule/event, please review the video screens throughout the ship.

A printed copy of the day's schedule, called "*Glance At The Day*" is also available in the following areas: Sailor Services on Deck 5, the Chart Room on Deck 7, and the Grounds Club on Deck 7. On embarkation day, this will be delivered to your stateroom.

Team & Information Desk

Our office and volunteer Team Atlantis staff will be on hand throughout your trip to host and assist with every aspect of your vacation. Please don't hesitate to ask any of us if you have a question or require assistance. We are available 24 hours a day and always wear Atlantis name badges.

We also offer a general information desk on Deck 5, adjacent to Sailor Services. Hours vary and are posted at the desk and in the daily schedule.

Atlantis staff can also be reached through Sailor Services at any time.

Friendly & Social Meet Ups

We celebrate our community's diversity and diverse interests with a set of casual places for you to meet guests with similar interests. Here are a few samples:

Lure of Leather – For our guests who like or love leather.

Bears & Cubs – A social gathering for bears, friends, and admirers.

Atlantis BIPOC – For our Black, Indigenous, and people of color guests & friends.

Guns & Hoses – Cops and Firemen.

Global Community – Guests from outside the USA.

Active & Veterans – Military gathering for Atlantis service members.

Friends of Bill W – Daily meetings.

Real Daddies – Gay parents and those to be.

Women of Atlantis – Our female guests and their friends.

Gaymers & Geeks – Players and friends.

General Hospital – Doctors, nurses, techs, and other medical staff.

Up in the Air – Gay pilots and flight crew.

Law & Order – Lawyers, judges, paralegals.

These gatherings are casual, non-hosted meetings throughout the week, these are quick and easy gatherings meant to give you a social hub to meet other friends. Dates and times are published in the *Virgin Voyages App* and daily schedule.

The Atlantis Experience

Special Events for Singles

We host several special events for our single guests, ranging from cocktail parties to special dinners. Please see the App for information on specific events.

No Solicitation Policy

Atlantis does not allow guests to solicit other guests for services or business while onboard our cruises. Please respect our other guests' right to enjoy themselves in an advertising-free environment.

Any guest that violates this policy by distributing materials, voice mails, or other sales communications to our guests will be subject to a USD 2,500 fine applied directly to their onboard account. Thank you for your understanding.

Social Media Policy

While we want everyone to have fun, there are limits, so we ask that you respect all guests and our cruise partners. Please do not post anything explicitly sexual on social media in a public forum or space. Any guest posting explicit and publicly visible photos or videos will be asked to leave the ship with no refund. Thank you for understanding and keeping Atlantis friendly!

Atlantis Roommate Share Program

If you are participating in our room share program, you have been assigned a roommate based on smoking preferences. Your roommate's name may appear on your confirmation but is subject to change. This program is offered as a convenience and service for our single travelers, and as such, no roommate changes are permitted for any reason whatsoever.

The Atlantis Experience

Entertainment Preview

On *Virgin*, you'll be delighted by Atlantis' world-class entertainers and Virgin Voyages' dazzling productions. You'll find the complete entertainment and event schedule in the *Virgin App* once you embark.

Saturday San Juan

- Sail-Away Party** Aquatic Club 5:30 pm
We're off on a new adventure with fabulous friends and a welcome from the Virgin and Atlantis teams.
- First Time Cruisers Orientation** Red Room 7 pm
If it's your first time, join Atlantis Host Ben for a quick and friendly overview of how to make the most of your vacation!
- Our First BIG SHOW** Red Room 7:30 & 10 pm
We're still putting the final touches on this one... watch the next email and the app for our kick-off star!!
- Cacophony Daniels** The Manor 9 pm
Direct from the Broadway stage to Atlantis, a drag sensation with a voice as high as her hair!
- Gay Comedy Stars** The Manor 11 pm
Laugh to three of the world's top gay comics all week long in a rotating standup show. Tonight you can sample them all: Brad Loekle, Antjuan Tobias, and Roz Hernandez!
- Atlantis Welcome Party** Aquatic Club 11 pm
Fire up the dance floor for our first night out with a massive musical start.

Sunday Tortola

- Dog Tag T-Dance** Aquatic Club 4:30 - 6:30 pm
Atlantis' most infamous afternoon party. A little green, red, or yellow can go a long way. Dog tags for everyone!
- Another Rose** The Manor 5:30 pm
Doomed love, acrobatics, and a dinner party you'll never forget: this is Another Rose, a one-of-a-kind immersive experience that's equal parts cabaret, world-class dining and spectacle. Book on app, and small extra charge applies for unlimited drinks and even more fun!
- Persephone** Red Room 7:30 & 10 pm
Edgy, strange, and beautiful are just a few words to describe of the zaniest, sexiest, and wildest shows ever to be seen on a ship. It's a twisted telling of legends with pulsing music, outrageous acrobatics, super hot performers, and unexpected fun throughout.
- Amber Iman** The Manor 9 pm
One of the fastest rising stars in the theater and music scenes. She's a 2024 Tony nominee with a soulful voice and magnetic presence.
- Lagoona Bloo** The Manor 11 pm
Some call her the fishy singing queen from New York City, others call her the mermaid of the big apple, but here on Atlantis we just call her Lagoona Bloo!

The Atlantis Experience

Enchanted Forest -

Aquatic Club 11 pm

We all need a little magic these days, so enter the mystical realm of our Enchanted Forest, where fairies, witches, and magical creatures come to life. Get lost in our whimsical wonderland filled with glowing lights, hidden treasures, and a legend or two.

Monday At Sea

Bingo with Miss Richfield 1981

Red Room 2:30 pm

Pure silliness and camp craziness when our own Miss Richfield hosts the most originally hilarious bingo session ever seen at sea (or land).

Think Pink T-Dance

Aquatic Club 4:30 - 6:30 pm

Pink is in! It's everywhere this year and hotter than ever. From Barbie butch to fluffy fantastic, throw on your favorite interpretation for a hot afternoon of frivolous dolled up fun.

Special Atlantis Entertainer

Red Room 7:30 & 10 pm

We have a few tricks up our sleeves, but not ready to reveal everything just yet! Stay tuned!

Cacophony Daniels

The Manor 7 pm

Gay Comedy Stars

The Manor 9 pm

Atlantis' all-star comics take the stage for a night of laughs.

Amber Iman

The Manor 11 pm

Future-Ish

Aquatic Club 11 pm

Our alternate reality of tomorrow where a futuristic fantasy awaits. We're turning the clock forward as far as you can dream for a night of absurd and zany possibilities that's out of this world.

Tuesday Bridgetown, Barbados

Miss Richfield 1981

Red Room 7:20 & 10 pm

Professional beauty queen and on-trend fashion gal Miss Richfield 1981 takes on the crazy world of AI in her all-new show called *Phoney Baloney*

Another Rose

The Manor 5:30 pm

Lagoona Bloo

The Manor 9 pm

Neon Playground

Red Room Midnight

Fast, flashy, bright, and silly! We're turning the Red Room into a musical playground filled with bouncy sounds that are sure to bring a smile to your face.

Wednesday Castries, St. Lucia

Another Rose

The Manor 5:30 pm

Kerry Ellis

Red Room 7:30 & 10 pm

"Queen of the West End" and superstar singer direct leading roles in London's *Wicked!*, *Les Miz*, *My Fair Lady*, and so much more. She's a national treasure in the UK and continues to thrill Atlantis audiences around the world. Now with an all-new single featuring Brian May from Queen! !

Amber Iman

The Manor 9 pm

Cacophony Daniels

The Manor 11 pm

The Atlantis Experience

Atlantis Classics

Celebrate three decades of Atlantis dance music with the big anthems, diva voices and classic sounds that still sound amazing today!

Aquatic Club 11 pm

Thursday St. Johns, Antigua

AirOtic

The sexiest, gayest, and most outrageous acrobatic show you've ever seen, designed and produced by Les Farfadais exclusively for Atlantis! Also on Friday night.

Red Room 7:30 & 10 pm

Lola's Library

Professional beauty queen and on-trend fashion gal Miss Richfield 1981 takes on the world of counseling in an all-new show called *Bad Advice!*

The Manor 8:30 pm

Gay Comedy Stars

The Manor 11 pm

Virgin White Party

There's nothing like our first time.... Atlantis' longest running party makes it to Virgin in one simple color.

Aquatic Club 11 pm

Friday Philipsburg, St Maarten

Revival! Classic Disco T-Dance

Disco lives on as we take you back to the glory days of the 70s with an afternoon of pure musical magic on the dance floor. Artificial fabrics, excess facial hair, oversized shoes, and other obnoxious accessories welcome!

Aquatic Club 4:30 - 6:30 pm

AirOtic

Red Room 6:30 pm

Around the World

Virgin's own Diva, takes us on a wild journey around the world through song, stories, ridiculousness and, of course, lots of lewks.

The Manor 7 pm

Lagoona Bloo

The Manor 9 pm

Brad's Last Laugh

Legendary gay comic Brad Loekle has been watching you all week and will make sure you're ready to head back to the "real" world with a huge smile.

Red Room 9:30 & 11 pm

Last Dance

A few moments to dance it out as we sail into San Juan.

The Manor 11 pm

The Atlantis Experience

Our DJs

We're thrilled to have four of the world's top DJs onboard:

Abel	Miami
Dan Slater	Los Angeles/Dallas/Australia
Wayne G	London
GSP	Atlanta

Each has their own unique style and has been selected for their particular sound.

Cabaret Performers

Atlantis entertainment happens throughout the ship and all day and night. Look for some exciting shows from the following Atlantis entertainers:

- Cacophony Daniels** – New York's Broadway and Pop Sensation.
- Amber Iman** – One of theater's fastest rising stars!
- Lagoona Bloo** – Singing mermaid drag queen extraordinaire!

Atlantis Comedy All-Stars

We're thrilled to present three of the world's top LGBTQ comics in rotation on most nights of The Manor.

- Brad Loekle** – He always gets the last laugh, and deserves it.
- Roz Hernandez** - One of LA's best LGBT comics and top charting podcast host.
- Antjuan Tobias** - New! Hilarious stand-up comedian and actor.



Dining Information

Essential Information on Dining and Seating

All restaurants onboard Resilient Lady are included in your cruise fare and are truly fabulous! Some dining reservations are open, but we plan on keeping most bookings open for walk-ins to allow you maximum flexibility. Don't stress about it, and if you want a specific restaurant on a specific day it will be available to book for early or late seatings. We are holding all times from 7 pm to 9 pm for walk-in bookings throughout the cruise.

When you come to any of our restaurants, Virgin and Atlantis staff will offer you the opportunity to join our other guests and share a meal. We encourage joining as it's the best way to meet people, but you're always welcome to dine on your own.

Please be patient during peak hours as there may be a slight wait. We do highly recommend watching the first (7:30 pm) show and dining comfortably around 8:30 pm afterward.

There is no "main" restaurant and no buffet on Virgin! There are also no extra charges for dining in any of the restaurants, although a few luxury upgrades have an additional charge.

Finally, if you're a solo traveler don't fear! We have you covered in every venue, every night. Just see one of our hosts and they will seat you with new friends. Don't just head to the Galley -- come join the fun at one of our fabulous restaurants!

Virgin's Fabulous Restaurants

Razzle Dazzle

A casual, playful, and delicious spot serving decadent brunch every day and an amazing relaxed dinner you'll feel good about after eating! It's a great place to share a meal, with big tables spanning the center.

The Wake

Our sexy and sophisticated grill specializing in seafood and steak in a slick, posh setting. It's open for a delicious brunch every day and fabulous dinners.

Pink Agave

Modern Mexican creations in a lively setting featuring a massive Mescal bar and vibrant colors. Perfect for sharing and tasting.

Extra Virgin

Classic rustic Italian with a Virgin twist. Enjoy hand-made pasta, simple and fresh starters, and authentic regional specialties in a sophisticated but relaxed setting.

Test Kitchen

Creative tasting menus in a vibrant, ultra-modern setting designed to showcase the flavors of the moment. Super-interactive.

Dining Information

Gumbae

The only Korean BBQ joint at sea will have you drinking, singing, and eating authentic food in the liveliest setting on the ship. Choices abound, and it's essential to share them with friends, old and new.

The Galley

When you want something quick, our collection of food truck-like stands offers everything from burgers to ramen, salads to tacos, and plenty in between. They are open almost all day (and night) and provide grab-and-go options as well.

And More...

Casual options abound, starting with Mediterranean tapas in the Dock and Dockhouse. Grab a coffee and pastry in Grounds Club, and don't miss the incredible pizza at Pizza Place.

Dining Times

The Wake & Razzle Dazzle

Brunch	8 am – 1 pm
Dinner:	6 pm – 10 pm

The Pizza Place

Lunch	12 pm – 6 pm
Late Night	10 pm – 4 am

Pink Agave, Extra Virgin, Test Kitchen, Gumbae

Dinner	6 pm – 10 pm
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Lick Me 'til Ice Cream

All-Day	11:30 am – 10 pm
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Social Club Diner

Snacks	1 pm – 10 pm
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Dock House

Mezze & Tapas	12 pm – 6 pm
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Sun Club Café

Bowls & More	12 pm – 5 pm
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The Galley

Breakfast	7 am – 10:30 am
Lunch	12 pm – 3pm
Dinner	7 pm - 10 pm
Late Night	10 pm - 5 am
Diner & Dash	6 am to 4 am

What's Included?

All meals at all restaurants are included. The exceptions are a few optional luxury specialty items. Drip coffee, tea, filtered water, soft drinks, and most juices are also included. Specialty coffees & alcoholic beverages are available at our bars and restaurants for an additional charge.

We suggest dining in a variety of venues and enjoying your meal times with friends old and new. It's the easiest way to connect.

Dining Information

Special Diets

All dietary restrictions and allergies should be communicated directly to Virgin in advance of our sailing and can also be input in the *Virgin Voyages App*. As an abundance of caution, we also ask that you communicate any special dietary requests, including allergies, to the Maitre D at the entrance to any of our restaurants.

Vegetarian and vegan options are available everywhere -- especially in Razzle Dazzle - and need no advance notification.

Ship Eats

Virgin's Ship Eats (Room Service) is available 24 hours daily. See the menu on the app for a complete selection and ordering instructions.

Please recognize that the staff handling room service has limited capabilities. If you're looking for a quick snack, we highly recommend The Galley, which is open almost always.

Beverage Packages & Bar Tab

Virgin does not offer beverage packages, but you can purchase a pre-paid "bar tab" before sailing via the *Virgin Voyages App* that gives you credit beyond the cost of your payment.

This Bar Tab option is a fabulous deal; we highly recommend it before you set sail! Bar Tabs will not be available onboard.

If you buy a \$300 Bar Tab, you get \$350 in credit! It's a great deal!

Sustainability Notes

Virgin operates in an environment with no single-use plastics. Water is readily available throughout the ship at complimentary filter stations. If you have a favorite vessel for water, you might want to bring it along or buy a smart Virgin one onboard.



Onboard *Resilient Lady*

Personal Funds & Shipboard Charges

The currency onboard is U.S. Dollars. Virgin operates on a cashless system. You can validate your Virgin wearable with your Visa, MasterCard, Diner's Club, or American Express card or settle your account by cash. Guests can then sign all onboard services and purchases to their account. At the end of the cruise, you will receive a wholly itemized statement by email or in the App.

For your convenience, the ship has an onboard ATM that dispenses U.S. currency. Bank debit cards on the PLUS and CIRRUS networks are accepted along with the following credit cards: American Express, Discover/Novus, MasterCard, and VISA. Fees will be charged per transaction.

Customs & Immigration at Sea

Upon embarkation, customs and immigration officials will inspect our guests and the ship. This usually occurs without your knowledge or participation. Occasionally, passengers are called for inspection. Please follow the instructions in these cases to ensure we can disembark on time at each port.

While we shouldn't have to say this, illegal substances, weapons, hazardous materials, or other restricted items are strictly prohibited. Any guest found with illegal substances will be removed from the ship at the next port of call and turned over to local authorities.

Atlantis and Virgin both have a zero-tolerance policy for all illegal substances.

Sailor Conduct Policy

All our guests are bound by Virgin Voyages' Sailor Conduct Policy. The policy is intended to help ensure all guests can participate in a safe and enjoyable cruise experience. It sets forth standards of conduct for guests to follow throughout their vacation. Please take a minute to read this policy on the Virgin Voyages website:

[Sailor Conduct Policy](#)

Onboard *Resilient Lady*

Room Features

The rooms on *Resilient Lady* are incredibly comfortable and modern. The ship has both 110 (US standard) and 220 (European) voltage power outlets in the rooms. All the water onboard is filtered and potable.

Additional amenities include an interactive TV & tablet and 24-hour room service.

The bed configuration on Virgin is unique in that your room can be configured both as a standard bedroom or a more lounge-like setting with a comfortable couch or daybed. Your stateroom attendant can change your configuration (and back) easily on demand.

Note that if the beds are separated, they will be in an “L” formation, not side by side. If you’re in our room-share program, you might want to discuss how to sleep!

Finally, Virgin offers one cleaning service each day for your stateroom. Your stateroom attendant will meet with you to set a time to clean the room once you embark. Suites will have two services per day.

Laundry & Dry-Cleaning Services

Laundry, dry cleaning, spot removal, and pressing services are available for an additional fee. Laundry bags and service request forms are in your room. Ask your cabin steward for details.

There are no irons in staterooms as they constitute a fire hazard. There are also no self-service laundry facilities onboard.

Service Charges and Tipping

Virgin Voyages operates on a no-tipping policy, so there is no tipping required or expected at any time. No additional tipping to these service personnel is needed but may be extended at your discretion if the service is exceptional.

Smoking & Vaping Policy

For the comfort of all of our guests, all indoor areas on the ship are nonsmoking except the smoking lounge on Deck 6, Forward. Smoking and vaping are permitted only in certain areas on open decks.

As a courtesy to our guests, ship personnel will thoroughly enforce the smoking policy.

Smoking or vaping is not allowed on stateroom balconies at any time.

Please note that Atlantis and/or Virgin reserves the right to change the smoking policy at any time depending on guest requirements. A complete detail of the smoking areas onboard can be found on the *Virgin Voyages App*.

Onboard Virgin

If You Have a Problem or Question

Both the Sailor Services and the Atlantis Information Desk can handle most difficulties you may encounter. Generally, issues relating to your stateroom, the ship, schedules, or billing should be directed to Sailor Services. Questions regarding entertainment, service, Atlantis policies, special requests, or anything else should be directed to the Atlantis Desk.

If the Atlantis Desk is unattended, please feel free to ask any Team Atlantis member, and we will happily assist you.

Spa and Fitness Center

Resilient Lady features a stunningly beautiful spa offering a fantastic range of services, including massage, facials, aromatherapy, hair styling, and much more. Take a look on Deck 5 -- you'll be amazed as it doesn't look like anything else at sea!

Appointments for these services should be made early in your cruise, as many of the services book up early. All spa services are an additional charge which can be signed to your stateroom.

Stateroom Safe

All staterooms and suites are equipped with a personal safe. We recommend that you not leave valuables, jewelry, or money unsecured in your stateroom. Although every effort is made to safeguard staterooms, Virgin Voyages Cruises will not accept any responsibility for the loss or damage of any valuables left unsecured.

If you are participating in the roommate share program, please discuss the use of your safe with your roommate. No additional safes can be provided.

Medical Services

If you require medical attention while on board, an infirmary staff can assist you 24 hours a day. A doctor is available to render services at a customary charge. The infirmary can provide treatment for minor matters that may arise during your cruise and can assess and stabilize most medical emergencies. Should you require treatment for a serious condition requiring hospitalization, arrangements may be made to transfer you to a medical facility ashore. While at sea, the ability to transfer you to a shoreside facility may be limited or delayed by weather or logistical considerations. If you are currently suffering from a serious medical condition, please consult your physician before sailing. Virgin's doctors are independent contractors.

Onboard *Resilient Lady*

Internet Access

Resilient Lady offers basic complimentary internet to all guests onboard. Premium (faster) internet upgrades are available onboard for an extra charge.

Cell Phone Access Onboard

Resilient Lady is equipped to allow your mobile phone to work onboard. Please note that roaming charges apply and will be billed directly by your home carrier. Rates vary by carrier but can be considerably cheaper than using satellite phones. Check with your carrier before sailing for specific rates.

We recommend turning all mobile broadband devices to "Airplane Mode" while onboard to avoid any excessive charges.

This access only works while at sea. When in port, the local land operator's roaming charges will apply.

Important Health Notice -- Please Read!

Suppose you should come down with a contagious disease or even suspect an infectious disease. In that case, you must report it to the ship's infirmary for the safety of everyone on board. Should you be on any medication or want the medical staff to be aware of any special needs, please get in touch with the infirmary. This will ensure that they will be prepared should you need assistance.

In rare instances, the ship's medical staff may determine that your medical condition will require you to be quarantined in your stateroom to protect the health of our other guests. While both Virgin and Atlantis will make every effort to make you comfortable in such a situation, we are unable to compensate lost vacation time due to quarantine.

Please note that the ship follows C.D.C. guidelines on all quarantine issues, and there is little flexibility in applying the rules, mainly where gastrointestinal symptoms are present.

As always, we highly recommend travel insurance to assist with unforeseen costs and reimbursement for missed vacation time due to illness. If you do not have travel insurance, it can be purchased virtually right up to departure time. Please note that this includes COVID-related quarantines, and no credit or refund is issued for any lost time. This is why we strongly recommend Travel Insurance!

Atlantis Team

Our Atlantis team is made up of our full-time employees and part-time talent working together to create an exciting cruise experience for you.

Team Atlantis

Rich Campbell – President
Jan Basson – Producer
James Xiao – Producer
Brian Nash – Musical Director
Ben Cameron – Cruise Director
Benji Chong - Operations Manager
Marino Maranion – Guest Relations
Allan McGavin – Team Manager

Scott	Greg	Michael
Ralphie	Jeff	Richard
Grant	Ed	Travis
Ajay	Josh	Adam

Our Entertainers

Abel Aguilera	Brian Nash	Miss Richfield 1981
AirOtic	Cacophony Daniels	Roz Hernandez
Amber Iman	Dan Slater	Todd Alsup
Antjuan Tobias	GSP	Wayne Gibbons
Brad Loekle	Lagoona Bloo	William TN Hall

Questions?

Please ask your travel agent, call our office (+1 310-859-8800), or e-mail us at: Info@atlantisevents.com

**We look forward to seeing you onboard *Resilient Lady!*
Bon Voyage.**

