CRUISE VACATION GUIDE
Auckland to Sydney Cruise
Holland America Noordam | February 18 - March 1, 2018

Contents

Down Under .......................................................................................................................... 2
Do This Right Now ............................................................................................................... 3
Before You Depart ............................................................................................................. 4
Embarkation Day ................................................................................................................ 5
Atlantis Cruise Essentials ................................................................................................. 6
Entertainment Preview ...................................................................................................... 7
Entertainment Notes ......................................................................................................... 8
Dining Information ............................................................................................................. 9
Onboard Noordam ............................................................................................................. 11
After Your Cruise ............................................................................................................. 13
Team Atlantis .................................................................................................................... 15
Down Under.

We’ll soon be onboard Holland America’s Noordam for the largest gay cruise to ever sail through New Zealand and Australia! All of us here at Atlantis are ready and waiting to show you the time of your life. This booklet will help you with your final planning and guide you as to what to expect onboard.

In our twelve days aboard, we’ll journey through the best of two countries, arriving just in time for the world’s largest gay celebration! Onboard, the best in Australian and American entertainment awaits while Holland America and Atlantis’ superb teams of experienced hosts, entertainers, and crew are excited and ready to show you the time of your life.

Whether you’ve traveled with us many times or have never sailed before, please take a few minutes to read this guide, as it contains important information to prepare for your vacation. We’ve created a diverse program with many options both onboard and ashore. At this time we suggest that you review your flight reservations, make sure your passport is up-to-date, and that your Atlantis reservation details are correct.

Please also read the section on Australian Visas and make sure you have registered for either an ETA or Visa prior to departing.

Have a safe flight and get ready for an extraordinary journey. We look forward to seeing you in Auckland and onboard the Noordam.

Best Regards,
Rich, Ellen, Malcolm & Your Atlantis Noordam Team

Your Cruise Itinerary

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Itinerary Notes

Please note that all arrival and departure times are approximate and may change without notice. Also, the times listed here may be slightly different than what was originally published on the Atlantis web site. The times above are correct.

Itinerary Changes

Atlantis and Holland America have carefully planned this itinerary for maximum enjoyment in all our ports and onboard your ship. Although we do our best to adhere to published ports and times, unforeseen weather and/or sea conditions may force us to alter the itinerary during your cruise.

In the unlikely event of an itinerary change while sailing, we will communicate our new plan both through ship wide (outside of cabin) announcements and through an updated When and Where. Neither Atlantis nor Holland America shall be held liable for any damages resulting from any itinerary change according to your Passenger Cruise Contract.
**Do This Right Now**

**Review Your Passport and Visas**

A valid passport is required for all guests, along with a visa to enter Australia. If you have not already registered for your Australian Visa, please do so immediately. You can do this through your airline, travel agent, or online at:

https://www.eta.immi.gov.au

Citizens from the USA and Canada only need an ETA (electronic travel authority) to enter Australia. Guests from other countries must confirm their visa requirements at the following website:


*If you do not have a valid Australian ETA or visa you will not be allowed to embark in Auckland. Note that citizens of Mexico, along with several other countries, must have a valid visa. Every year we leave people behind who don’t read this!* 

Please note that it is your responsibility to have the necessary documentation before boarding the ship. Failure to provide proper and valid documentation will result in denied boarding, and no refund will be provided.

**Register On-line With Holland America Line (HAL)**

Take a few minutes now to register on-line for this cruise in order to obtain a full copy of your cruise documents from Holland America. Once registered, you should print the Boarding Pass and bring it to the pier. This will allow you to check in quickly and board in minutes. You may register anytime until February 15th.

*To complete On-line Check-in, you will need:*
  - Holland America Booking Number (same for all guests in each stateroom)
  - Full legal name as Atlantis has it recorded
  - Your Passport information
  - Credit card to use for onboard purchases

*To Begin:*
  - Log into [My Reservations](https://www.hollandamerica.com) located in My Account on HollandAmerica.com

For On-line Check-In Assistance, please contact HAL at 877-932-4259.

If you are unable to complete on-line check-in, manual forms will be available at the pier. It just might take a bit longer to process and get you onboard.

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**Review your Flight Plans**

This sounds obvious, but take a minute right now and make sure that your flights are booked correctly to Auckland.

If you are leaving the day we arrive into Sydney, your flight should not be booked before 11 am.

**Explore Some Incredible Shore Excursions**

Now is a great time to plan some of the incredible shore excursions that Atlantis and HAL have planned for this exciting itinerary. After registering on-line, use the following link to book Shore Excursions:


You’ll need your HAL Booking Number to get started.

All advance excursion bookings will be charged immediately to your credit card. Excursions booked in-person on Noordam are charged to your onboard account.

For further details regarding excursions, you can contact a HAL Reservations Agent by calling 877.932.4259 or 206.286.3900. Agents are available Monday – Friday from 5am to 7pm PST as well as Saturday & Sunday from 6am to 5pm PST.

Excursions will also be available for purchase onboard, but remember capacity is limited and guests booking on-line in advance have priority.

**Important Note About New Zealand**

Please make sure you have a copy of your cruise boarding pass, or at least your Atlantis confirmation, with you as you enter New Zealand. They will require proof of departure at immigration when you arrive. It’s best to have a printed copy with you.

Also, please remember that New Zealand customs is the strictest in the world. After all, they are an island! Do not bring any type of food product, and certainly not any type of illegal substances with you. Make sure any prescription medications are in their original container under your name.
Before You Depart

On Board Clothing

Atlantis emphasizes a casual, comfortable atmosphere with no specified dress code. Sportswear and casual resort attire is appropriate at all times. There are no formal nights, and absolutely no need for a jacket and tie.

The only real rule is that no tank tops or gym-type shorts are permitted in the specialty restaurants. They are a premium experience and we want to maintain a quality ambiance for all our guests. Thank you for understanding on this.

On Shore Clothing

You really need to bring a little bit of everything, as the weather on this cruise varies from hot summer to cool shore conditions. It might rain a bit as well. We recommend sturdy sportswear and comfortable shoes. The weather in the South Island of New Zealand and in Tasmania will be cool and even cold, so bring long pants and a water-resistant jacket. Sydney and Melbourne will be hot, so dress for a city and beach culture.

Both New Zealand and Australia are very casual countries with an emphasis on the outdoors. People dress practically.

Party Themes

Our theme parties might warrant something special, but these, of course, are always optional. You’ll be comfortable with or without an outfit. All dance parties will be outdoors on the midship pool deck.

• Way Down Under – You’ve just arrived far, far, away on an island of restless natives, bush country explorers, British colonials, and lonely sailors. Welcome to the world way down under, the deep south Pacific, where just about anything could happen when they all get together

• Out There! - Beam yourself up to a galaxy far, far away for one playful night of spaced-out silliness. Our sexy Interstellar lineup covers everything from aliens to astronauts, Barbarella to Spock, space oddities to storm troopers, robot pals to cryptic computers, and of course that last Jedi. Dress from another world or stay grounded as a star-struck earthling!

• Mardi Gras Preview - It’s celebration time in Sydney for the 40th anniversary of the world’s largest gay event. Tonight sample your outfits (or lack of them) in a preview where your imagination is the limit. It’s not New Orleans – this is Sydney where anything goes and it’s all about showing off any way you choose. And if it works here then Mardi Gras will be a smash!

• Atlantis White Party - The hottest, sexiest, and most outrageous party at sea. One fabulous color. Endless possibilities. Everybody looks good in it!

• Dog Tag T-Dance - The longest-running Atlantis signature party brings everyone together for an afternoon of inspired silliness. Show your creative strength at our first big outdoor party inspired by the joys of men in (small) uniforms. We’ll provide the dog tags, you do the rest.

• Classic Disco T-Dance - Disco lives on as we take you back to the glory days of the 70s with an afternoon of pure musical magic on the dance floor. Artificial fabrics, excess facial hair, oversized shoes, and other obnoxious accessories welcome.

• Bondi Beach T-Dance - There’s never a worry on the world’s most famous beach. Dig your toes in for an afternoon of casual silliness in our last T-dance as we sail into Sydney. Swimwear essential, sunglasses required. Attitude not allowed.

Of course, there are many other parties onboard as well, but they don’t need any advance planning.

Currency Advice

The (pretty fabulous) current exchange rates are as follows:

Australian Dollar $1 USD = $1.28 AUD
New Zealand Dollar $1 USD = $1.37 NZD

We do not recommend exchanging money prior to your departure. There are currency exchanges and ATM machines conveniently located in the arrivals area of both the Sydney and Auckland airports. You will always get a better exchange rate in the country you are visiting. If you plan on making major purchases, use a credit card to get the best exchange rate.

And always select the “local currency” option when making purchases to avoid transaction fees.

Weather Forecast

The weather on this cruise will range from highs around 80F in Sydney and Auckland to around 65F in Akaroa and Hobart. It’s fairly cool at night in most ports. Rain is always a possibility, but we do our best to avoid it when sailing. It will feel cooler onboard the ship due to wind.

Baggage Essentials

Most airlines, especially non-US airlines, limit checked bags and carry-on luggage. Check with your carrier for specific allowances. The standard limit is 50 pounds (23 kilos) per piece. Excess or overweight bags may incur a substantial surcharge, so please plan accordingly.

There are no weight limits or bag fees for the cruise itself.
Embarkation Day!

Getting to Princes Wharf in Auckland

*Noordam* will be docked in Auckland at Princes Wharf, located in the center of the city. The address is simply “Princes Wharf, Auckland”.

Getting There by Taxi

It will take only a few minutes from virtually any major hotel to get you to the port. Taxi fares vary, but should be around $15 NZD. The port is around a 45 minute drive from the airport. Taxi fare should be around $65 NZD.

What do I Need to Check In?

All you need is valid passport (or proof of citizenship) and a valid credit card to check-in for this cruise, along with your printed Boarding Pass (if you have one). That’s it!

You will then be issued your stateroom key, which will serve as your room key, charge card, and identification card for boarding and re-boarding the ship.

Important Check-In Time Information

Check-in begins at 11:30am, and there is no space whatsoever in the terminal for waiting. In order to get all guests on with a minimum of waiting, you must arrive at the following specific times according to your stateroom category.

- **Suites**: 12:00 pm
- **Balcony VA-VC**: 12:30 pm
- **Balcony VD-VH**: 1:30 pm
- **Oceanview**: 2:00 pm
- **Inside**: 2:30 pm

If you arrive before your scheduled time, you will not be admitted to the terminal building and will be asked to return at your assigned time. Please help out all your fellow guests by adhering to this staggered arrival schedule. Lunch will be served onboard until 3:00 pm, with boat drill at 3:15 pm.

Please note that this process is different from other cruise and that due to New Zealand customs regulations we must adhere to the above schedule. It is important that you arrive as scheduled!

All guests must be onboard by 3:00 pm and *Noordam* sails at 4:00 pm sharp.

Prohibited Items

Please do not bring any of the following onboard, and do not place these items in your checked luggage: Irons (including travel irons), alcoholic beverages, knives, firearms, or any other potentially dangerous item.

If your luggage contains any of the above items, your bag will be held at security and will not be delivered to your stateroom. Full details on prohibited items can be found on the Holland America website.

Alcoholic Beverage Restrictions

**Holland America does not allow alcoholic beverages to be brought aboard the ship for consumption during your vacation.** Any alcohol brought onboard or purchased onboard will be held in secure storage and delivered to your stateroom on the last night of the cruise.

You may bring one bottle of wine or champagne per person to be consumed in the restaurants with an $18 corkage fee applied for each (750ml) bottle. See the Holland America policy for more complete details.

Lost Luggage Assistance

If your luggage does not arrive with you, please do all of the following:

1. Get a complete report from the airline, including a receipt and tracking number for your luggage. Make sure that you tell the airline that you are boarding *Noordam*.
2. Upon arrival on the ship, go immediately to the main reception where they will make a copy of your lost baggage report. The ship will attempt to track your luggage and follow up directly with the airlines.
3. Be patient. Depending on the airline it might arrive prior to sailing. Our port agents, in concert with the ship, will attempt to deliver any lost luggage directly to your room. If your luggage does not arrive, they will keep you informed with the latest news from your airline.

Please understand that neither HAL nor Atlantis has lost your luggage. We can only assist you in recovering your luggage from the airline and in communicating with them. Ultimately, the airline is responsible to you for any loss or inconvenience you encounter.

However, in our experience most bags turn up in the first 48 hours.

If You Are Delayed

If you miss the ship for some reason, please contact Holland America immediately at +1 206-286-3294 and they will assist you in making arrangements to board in the next port of call. Please note that local authorities and regulations may restrict the ability for guests to embark or debark in certain ports.
Atlantis Cruise Essentials

Atlantis Daily Program

The Atlantis version of the HAL daily program, called When and Where will be delivered to your stateroom each night with a complete schedule for the following day. All activities, shows, and function times are described here. Since this is our primary method of communicating with you, please read it daily. Changes and/or updates from our original schedule are common during a cruise.

And if you don’t feel like reading, take 5 minutes each morning to watch Malcolm’s daily TV broadcast for a more entertaining look at the upcoming day’s events. You can find this on your stateroom television.

Team & Information Desk

Our office and volunteer Team Atlantis staff will be on hand throughout to host and assist with every aspect of your vacation. Please don’t hesitate to ask any of us if you have a question or require assistance. We are available 24 hours a day, and always wear Atlantis name badges.

We also offer a general information desk located adjacent to Guest Services on Deck 1. Hours vary and are posted in When and Where.

Atlantis staff can also be reached through Guest Services at any time.

Special Events for Singles

We host several special events throughout the week for our single guests, ranging from cocktail parties to special dinners. Please see When and Where for information on specific events.

Gatherings for Special Interest Groups

We celebrate the diversity and diverse interests in our community with several casual gatherings for the following groups:

Lure of Leather – For our guests who like or love leather
Bears & Cubs – A social gathering for bears, friends, and admirers
Women of Atlantis – Our female guests and their friends
Friends of Bill W – Daily meetings
Active & Veterans - Military gathering for Atlantis service members

These meetings are casual, non-hosted meetings throughout the week. See When and Where for dates and times.

Atlantis Logo Merchandise

If you’re looking for a one-of-a-kind souvenir, visit the onboard shops for some great new Atlantis logo shirts, hats, and other gear.

Atlantis Publicity Photos & Video

We will have a photographer and video crew onboard to document our voyage and assist us in creating our future collateral materials.

Atlantis does not use “random” shots for our publicity, so if you do not wish to be seen in our photos, please feel free to tell our photographers.

Future Atlantis Cruise Sales

During the last few days of your cruise, we will offer a chance to reserve a future Atlantis vacation with a special onboard booking discount. Details will be delivered to your stateroom and booking times will be listed in When and Where.

No Solicitation Policy

Atlantis does not allow our guests to solicit other guests for any service or business while onboard our cruises. Please respect our other guests’ right to enjoy themselves in an advertising-free environment.

Any guest that violates this policy by distributing materials, voicemails, or other sales communications to our guests will be subject to a $2500 fine applied directly to their onboard account. Thank you for your understanding.

Atlantis Room Share Program

If you are participating in our room share program, you have been assigned a roommate based on smoking preferences. Your roommate’s name may appear on your confirmation, but is subject to change. This program is offered as a convenience and service for our single travelers, and as such no roommate changes are permitted for any reason whatsoever.

We will email you prior to embarkation with advice on how best to enjoy your cruise together.
Entertainment Preview

When and Where contains our full entertainment and event schedule, and will be delivered to your stateroom each evening. Here are a few highlights:

**Sunday** Auckland

**Sailaway Celebration** Pool Deck 4 pm
Meet 2000 new friends as we sail away from gorgeous Auckland!

**First Time Cruisers Orientation** Theater 8 pm
If it’s your first time with Atlantis, start here for 20 minutes.

**La Voix** Theater 8:30 & 10:30 pm
Direct from London and Britain’s Got Talent, our newest star presents the ultimate mix of drag and comedy with a massive voice.

**Sherry Vine** BB Kings 11 pm
YouTube drag sensation with a vicious take on just about everything! Also on both Wednesdays & Sunday.

**Monday** Cruising White Island (At Sea)

**Dog Tag T-Dance** Poolside 4:30–6:30 pm
Atlantis’ most infamous afternoon party. A little green, red, or yellow can go a long way. Dog tags for everyone!

**Ever After!** Theater 8:30 & 10:30 pm
New! A fantastic production show from the Noordam singers and dancers that takes you into a campy musical world of fractured fairy tales.

**Josie Lane** BB Kings 9:30 pm
New! Australian actress and singer with a brand new cabaret show just for Atlantis. Also Thursday, Friday, and Monday.

**Atlantis Comedy Club** BB Kings 11 pm
Solo comedy starring Atlantis legend Julie Goldman.

**High NRG** Poolside 11 pm
A sizzling night of high energy and progressive classics in a new musical format for Atlantis. Those who know Toybox and Apollo will love this.

**Tuesday** Gisborne

**Paulini** Theater 8:30 & 10:30 pm
Australian pop star and Idol finalist makes her Atlantis debut with a night of incredible original music.

**Out There** Poolside 11 pm
We’ll take you to the stars and back with a night of pure intergalactic craziness.

**Wednesday** Wellington

**All For Love** Theater 8:30 & 10:30 pm
A new production show with songs of love that we know you’ll love!

**Atlantis Comedy Club** BB Kings 11 pm
An hour of pure gay hilarity starring Julie Goldman & Brad Loekle.

**Thursday** Akaroa (Christchurch)

**Surprise Guest** Theater 8:30 pm & 10:30 pm
Maybe you just saw her in the garden, but give her a hat and there’s magic in the air.

**Atlantis Classics Party** Poolside 11 pm
Step back to a time when vocals ruled the floor with the best of the 80s, 90s and more. Divas and anthems all night long!

**Friday** At Sea

**Play Back** Theater 8:30 & 10:30 pm
Rewind to the studio songs that fill the stage in a brand new and thrilling production show, tailored just a bit for Atlantis!

**Way Down Under Party** Poolside 11 pm
Celebrate everything Australian tonight at our outback musical bash.

**Saturday** At Sea

**Classic Disco T-Dance** Poolside 4:30-6:30 pm
Head back to the halcyon days of disco for two glorious hours in the afternoon. Unnatural fabrics and excessive hair optional.

**Miss Richfield 1981** Theater 8:30 & 10:30 pm
Minnesota’s most famous export presents an all-new show called Born Again --her return to true religion.

**Sunday** Hobart

**Trevor Ashley** Theater 8:30 & 10:30 pm
Sydney’s most famous drag performer and star of shows from Priscilla to Les Miz presents a brand new show just for Atlantis!

**Mardi Gras Preview** Poolside 11 pm
Show off your most imaginative outfit at a trial run for the big one!

**Monday** At Sea / Melbourne

**A Night Out in Melbourne**
It might be Monday, but Melbourne’s gay scene is ready and waiting to show all of you a great night out in this remarkable city. Details onboard.
More Entertainment Notes

Additional Performers Onboard

Atlantis entertainment happens throughout the ship, and all day and night. Look for some exciting shows from the following Atlantis entertainers:

Brian Nash & Stryker – Our superstar team of incredible piano entertainers.
Sherry Vine – Insanely funny drag performer and YouTube star with original takes on just about everything.
Matt Yee - Outrageous boa-wearing cabaret performer.
Josie Lane – Australian cabaret star.

See our version of When and Where for exact times and locations. You’ll also see a few surprise shows from Team Atlantis and some of our other entertainers.

DJs and Dance Parties

We’re thrilled to have some of the world’s top DJs onboard Noordam:
Abel
Wayne G.
Dan Slater

Each has their own unique style and has been selected for their particular sound. We know that you’ll enjoy the variety of music offered during the week.

With 1900 guests onboard, you can bet that we’ll offer something for everyone during the week. Venues include the pool deck and Northern Lights. Events will run into the night based on the number of guests attending.

Please respect your fellow guests when returning to staterooms late at night.

Movies and Video Entertainment

Atlantis and Holland America have tailored the cinema and in-room entertainment specifically for Atlantis. You’ll find a variety of first run movies, gay movies, and a few classics.
Dining Information

All Atlantis cruises feature open seating at all meals and you are invited to dine at your leisure during posted hours with whomever you want.

Vista Restaurant (Decks 2 & 3)
- Lunch: Noon - 2 pm (sea days), 11 am - 12:30 (day 4)
- Dinner: 6:30 - 10 pm

Lido Marketplace (Deck 9)
- Continental Breakfast: starts at 6:30 am
- Full Breakfast: 7:30 am - 11:30 am
- Lunch: 11:30 am - 2:30 pm
- Sandwiches & Salad Bar: 11:30 am - 5 pm
- Dinner: 6 - 9 pm
- Late Night Snacks: 11 pm - 4 am

Dive-In Grill (Deck 9)
- Specialty Burgers & Dogs: 11:30 pm - 5 pm

Explorations Cafe (Deck 10)
- Specialty Coffee & More: 7 am - 9 pm *

Canaletto (Deck 9)
- Dinner: 6 - 10 pm *

Pinnacle Grill (Deck 2)
- Breakfast: 8 - 9:30 am
- Lunch: Noon - 2 pm * (select days)
- Dinner: 6 - 10 pm *
- Sel De Mer dinner: 6 - 10 pm * (select nights)

Please note that all restaurants are smoke-free.
* Means that an extra charge applies for dining here.

Dining Notes

All dining times are approximate, and may change slightly according to our port times and onboard events.

Team Atlantis will be on hand at the main restaurant to seat you, answer questions, and host tables. We always encourage you to join our other guests for meals. It’s the best way to meet people! Both Atlantis and HAL will do our best to honor special seating requests.

Please be patient during peak hours as there may be a slight wait in the main restaurant. We recommend dining before 8:00 pm or after 9:00 pm to avoid waiting in line. The best way to avoid waiting in line is to either dine before the first show or immediately afterwards, and we will always keep the main restaurant open at least 15 minutes after the early show ends.

What’s Included?

Most meals and restaurants are included. The exceptions are specialty restaurants listed on the opposite page and in the next section. Coffee, tea, and most juices are also included. Specialty coffees, alcoholic beverages, soft drinks, bottled water are available at our bars and restaurants for an additional charge.

We suggest taking advantage of dining in a variety of venues and enjoying your meal times with friends old and new. It’s the easiest and best way to connect!

Pinnacle Grill and Canaletto Restaurants

For the ultimate special occasion, discover the Pinnacle Grill, with an extraordinary menu featuring a selection of outstanding classic and modern creations. For a great classic Italian dinner, you’ll love the authentic Tuscan flavors of Canaletto.

Reservations are essential, and may only be made for same day dining. In fairness to all our guests, reservations must be made in person, and only one reservation per stateroom will be accepted daily. Each restaurant is equipped to handle parties no larger than eight (and only a few tables are this size), and larger groups will not be accepted. Please respect these policies so that the maximum number of our guests may enjoy these unique dining experiences. See When and Where for reservation times.

Suite guests may reserve a total of three advance bookings during the cruise through the Neptune Lounge Concierge.

Tank tops and gym-like shorts are not permitted in these premium restaurants and we ask that you please respect this simple dress code.

An extra charge for dining applies in each venue.
Sel de Mer

Holland America Line’s Master Chef Rudi Sodamin has created a unique and whimsical dining experience aboard Noordam. “Sel de Mer” at Pinnacle Grill is available on two or three special nights only. There is a $49 per person cover charge for this culinary event ($69 with wine pairings). Reservations are available in advance upon embarkation.

Singles Dining

Traveling solo doesn’t mean you have to eat alone. Whenever you enter our restaurants, our Team Atlantis will graciously seat you with our other guests. Also, we’re creating two special singles dinners, along with a designated meeting place for single guests to gather for drinks before dinner. See When and Where for specific times and locations.

Special Diets

We ask that you submit any special dietary requests including allergies in writing directly to Holland America at least one week prior to sailing. Once onboard, please speak with the Maitre D’ of the restaurant regarding any special requests.

Please note that since this cruise is “open seating,” it is your responsibility to notify the server and/or Maitre D’ of any special requests you have made every time you dine.

Vegetarian options are available at each meal and need no special notification.

Room Service

Complimentary room service is available 24 hours a day. To have continental breakfast delivered to your stateroom, fill out the breakfast card included in your stateroom and hang it on the outside of your stateroom door prior to going to bed. Your continental breakfast will then be delivered the next morning at the time of your choosing. For all other times, simply dial “92” on your phone to place an order. Also, if you wish to enjoy a relaxing drink in the privacy of your stateroom, bottles of liquor and stateroom bar packages are available for purchase at non-duty-free prices through room service. The stateroom directory lists a complete menu of offerings.

Optional Beverage Packages

Holland America will offer a wide range of beverage packages on our charter, including bottle set-ups in your room, wine packages, and unlimited non-alcoholic packages. These packages can be booked online in advance under Indulgences at https://book2.hollandamerica.com/secondaryFlow/login.

Any beer and/or spirit packages purchased in advance will be delivered to your stateroom and are intended for in-stateroom consumption only.

Beverage packages may also be purchased onboard at the designated tables during the first 48 hours of your cruise.

Please note that unlimited alcohol packages are not offered on charter sailings.

Special Occasions

We are at your service for any special celebration. Whether it’s a birthday, anniversary, or any other event, we want to make it memorable! Once onboard, please see either an Atlantis or HAL team member and we’ll help you make it unforgettable.
Onboard Noordam

Personal Funds & Shipboard Charges

The currency on board is U.S. dollars. Holland America ships operate on a cashless system. You can validate your Holland America charge card with your Visa, MasterCard, Novus, or American Express card, or sign for payment by cash or traveler’s check. Guests can then sign all on-board services and purchases to their account. At the end of the cruise, you will receive a completely itemized statement.

For your convenience, the ship has an on-board ATM machine that dispenses U.S. currency. Bank debit cards on the PLUS and CIRRUS networks and the following credit cards: American Express, Discover/Novus, MasterCard and VISA are accepted. Fees will be charged per transaction.

Room Features

Rooms on Noordam are very comfortable, with all the modern amenities you’d expect on a premium cruise ship. The ship has both 110 (US standard) and 220 (European) voltage power outlets in the rooms. All the water onboard is filtered and potable. Each stateroom is equipped with a hair dryer.

Customs & Immigration at Sea

At each port of call, customs and immigration officials may board the ship and clear it before we are allowed to go ashore. Normally, this occurs without your knowledge or participation. Occasionally, passengers are called for inspection. In these cases, please follow the instructions provided to assure that we are able to disembark in a timely manner in each port.

Shore Excursion Notes

You can pre-book shore excursions in advance on the Holland America web site (HollandAmerica.com) until February 15th. Upon arrival to the ship, you will receive tickets for your pre-booked excursions in your stateroom. You may purchase additional shore excursions onboard, subject to availability, at the Shore Excursions Desk or through your TV set using the system in your room.

Atlantis has worked closely with Holland America to enhance and develop excursions that will be fun and exciting for our group. Most of the excursions are *exclusive* to Atlantis guests. If you are in doubt, please inquire with shore excursions before booking.

Finally, we strongly recommend the Holland America shore excursions on this sailing over the “third party” tours that you might find online. Our experience has been that guests on tours through other operators have had many problems, and offer no protection in case of an itinerary change or delay.

Laundry & Dry Cleaning Services

Laundry, dry cleaning, spot removal, and pressing services are available for a reasonable fee. Laundry bags and service request forms are in your room. Ask your cabin steward for details. There are also no self-service laundry facilities onboard.

There are no irons in staterooms as they constitute a fire hazard. Please note that portable irons are not permitted for the same reasons.

Gratuities and Tipping

All standard gratuities have been prepaid for this week, so there is no tipping required or expected at any time. All cabin stewards, waiters, and other personnel have been compensated at levels that are customary for a charter of this size. No additional tipping to these service personnel is needed but may be extended at your discretion if the service is exceptional.

A 18% gratuity is automatically added to bar purchases and spa services.

Smoking Policy

For the comfort of all of our guests, designated smoking and non-smoking areas are available throughout the vessel. All staterooms, stateroom balconies, dining areas, and showrooms are non-smoking (including vaping). Smoking is permitted only in specific areas of the ship, which will be detailed in the program onboard. As a courtesy to our guests, ship personnel will thoroughly enforce the smoking policy.

If You Have a Problem or Question

Both the Guest Services Desk and the Atlantis Desk can handle most any difficulty you may encounter. Generally, issues relating to your stateroom, the ship, schedules, or billing should be directed to the Guest Services Desk. Questions regarding entertainment, service, special requests, or anything else should be directed to the Atlantis Desk. Questions about excursions should go directly to the Journeys Ashore Desk.

If the Atlantis Desk is unattended, please feel free to ask any Team Atlantis member and they will assist you.
Important Guest Policy Notice

Please remember that all our guests are bound by Holland America’s Passenger Ticket Contract. The policy is intended to help ensure that all guests are able to participate in a safe and enjoyable cruise experience and sets forth standards of conduct for guests to follow throughout their vacation. Please take a minute to read the contract on their website.

Although we shouldn’t have to say this, please remember that both Holland America and Atlantis have a zero-tolerance policy towards all illegal substances and behavior that violates the above policy. Any violation could result in your vacation being terminated early, or worse.

If a guest is found in possession of an illegal substance, appropriate action will be taken, which may include removal from the ship and involvement of appropriate authorities, which may result in prosecution. Guests removed from the ship pursuant to this policy are responsible for their own accommodations and transportation home, at their expense and no refund will be offered for the unused portion of your cruise.

Spa Services

*Noordam* features an exceptional full-service spa, offering a wide range of services, including massage, facial, aromatherapy, hairstyling, and much more. Appointments for these services should be made early in your cruise, as many of the services book up early. All spa services are an additional charge which can be signed to your stateroom.

Spa appointments will open on embarkation day, immediately following the boat drill, in order to be fair to all our guests. Guests in Suites may reserve Spa appointments beginning at 3:00 pm in the Neptune Lounge.

Internet Access

Wireless Internet access is available aboard *Noordam* for an additional charge. As you would expect, Internet speeds at sea are significantly slower than on land.

Packages will be available for purchase onboard in a variety of formulas. We recommend trying to unplug a bit -- after all, you are on vacation!

Mobile Phone Access

Holland America offers an advanced cell phone roaming service that allows you to use your mobile phone in the same manner at an additional charge.

The Wireless Maritime Service system is available for use when the ship is in international waters. When your phone picks up the shipboard signal, it will usually display “cellular at sea,” “Ship Roam,” or “901-18.” Depending on the type of mobile device you have and your carrier, you may be required to select “Roam” on the handset.

For frequently asked questions about cell phone service onboard, please go to [www.wmsatsea.com](http://www.wmsatsea.com).

To avoid substantial and expensive roaming charges, we highly recommend setting your phone to ‘airplane’ mode when at sea. For questions about your service or about billing, please contact your home network customer service.

Medical Services

Should you require medical attention while on board, an infirmary staff is available to assist you 24 hours a day. A doctor is available to render services at a customary charge. The infirmary is capable of providing treatment for minor matters which may arise during your cruise and are capable of assessing and stabilizing most medical emergencies. Should you require treatment for a serious condition which requires hospitalization, then arrangements may be made to transfer you to a medical facility ashore. While at sea, the ability to transfer you to a shore side facility may be limited or delayed by weather or logistical considerations. If you are currently suffering from a serious medical condition, please consult with your personal physician prior to sailing. The onboard doctors are independent contractors.

Important Health Notice – Please Read!

If you should come down with a contagious disease, or even suspect a contagious disease, it’s compulsory that you report it to the ship’s infirmary for the safety of everyone on board. Should you be on any medication, or want the medical staff to be aware of any special needs, please contact the infirmary. This will ensure that they will be prepared should you need assistance.

In rare instances, the ship’s medical staff may determine that your medical condition will require you to be quarantined in your stateroom to protect the health of our other guests. While both HAL and Atlantis will make every effort to make you comfortable in such a situation, we are unable to compensate lost vacation time due to quarantine.

Please note that the ship follows C.D.C. guidelines on all quarantine issues, and there is little flexibility in applying the rules, particularly where gastrointestinal symptoms are present.

We highly recommend travel insurance to assist with unforeseen costs and reimbursement for missed vacation time due to illness of any type.
Auckland Pre-Cruise

Hotels in Auckland

We are using the following hotels in Auckland for our pre-cruise program:

<table>
<thead>
<tr>
<th>The Cordis Auckland</th>
<th>Sebel Viaduct Harbour</th>
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<tbody>
<tr>
<td>83 Symonds St</td>
<td>85 89 Customs Street West</td>
</tr>
<tr>
<td>1061 Auckland</td>
<td>1010 Auckland</td>
</tr>
<tr>
<td>+64 9 379 5132</td>
<td>+64 9 978 4000</td>
</tr>
</tbody>
</table>

Your Atlantis Travel Confirmation (e-mailed under separate cover) has your complete booking details. There is no individual confirmation number, simply reference that you are part of the Atlantis group and make sure you ask for a welcome letter upon arrival.

- Full breakfast is included at the Cordis, but not the Sebel.
- Airport transfers from the airport to the hotel are not included in your package. Taxis are plentiful and will cost around $65 NZD.

Hospitality Deck in Auckland

We will staff a hospitality desk at the Cordis Hotel during the following times:

<table>
<thead>
<tr>
<th>Date</th>
<th>Time</th>
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<tbody>
<tr>
<td>16 February</td>
<td>Noon - 3 pm</td>
</tr>
<tr>
<td>17 February</td>
<td>9 am - 11 am &amp; 5 pm - 6 pm</td>
</tr>
<tr>
<td>18 February</td>
<td>11 am - 12:30 pm</td>
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Welcome Party in Auckland

All guests, regardless of where you are staying, are invited to our "Official Sail Away Party" at the Cordis Hotel on:

- Saturday, 17 February
- 5 pm to 7:30 pm (before the Auckland Pride Parade)
- Casual. Cash Bar

Transfers to Noordam on 18 February

If you booked either hotel through Atlantis, transfers are included to the ship on Sunday, 18 February. Complete details will be in your arrival letter. Please note that we do not have the capability to offer transfers to guests that did not book the hotel through Atlantis.

Auckland Gay Pride!

The city of Auckland has conveniently scheduled their annual gay pride celebration to coincide with our arrival! There will be plenty going on around the city and here are a few highlights.

- The official Pride Parade takes place on Saturday night, starting at 7:30 pm. The main route is about a 15 minute walk from the Cordis hotel on Ponsonby Road. Complete details about the route and other events can be found right here: https://aucklandpride.org.nz

Auckland Gay Pride Main Party

Proud 2018 is the theme of the main event party, held at the Q Theatre and featuring our own DJ Dan Slater. Details are:

- PROUD 2018 - The Party at Q Theatre
  - SATURDAY 17 FEBRUARY, 10PM
  - Q THEATRE + CAR PARK LOWER GREYS AVE, AUCKLAND CITY

Tickets are available at https://nz.patronbase.com/_QTheatre/Productions/8219/Performances

Other Auckland Events

Every bar and club will host something! Here are a few suggestions:

WELCOME TO AUCKLAND - Love Boat Party,
Friday 16th & Saturday 17th 10pm-4am | Family Bar/ Club 270 Karangahape Rd.
Themed as a Cruise ship with two levels of dance floors. Retro Mix Match plus local Drag Shows at 1 am. FREE entry all night plus Karaoke from 10pm @ Saloon Bar (next to Family) is open from 11 am and The Garden Bar will be open! That’s 5 Bars all under one roof.

CALUZZI Bar & CABARET | 461 Karangahape Rd
Three special menus & local Drag Cabaret Shows: Dinner Thurs 15th & Lunch Thursday, Friday, & Saturday before the Pride Parade (5 min walk to parade)
Visit to book www.caluzzi.co.nz mention ATLANTIS and everyone gets FREE Bubbles on arrival.

Encore Entertainment | 295 Karangahape Rd
BUFFET DINNER AND DRAG SHOW CASE $75
Thurs & Friday arrive at 6.30pm Book at www.encore-entertainment.co.nz Mention the ATLANTIS and receive a $10 discount off

Shanghai Lils | 335 Karangahpe Rd
Jazz and Cocktail Bar 8-11pm Wed-Sat
Happy Hour Daily 5pm-7pm Beers Wines Spirits
In Sydney

Arriving in Sydney

We arrive in Sydney on the morning of 1 March and will be docked at White Bay pier. Disembark will start around 7:30 am and continue until approximately 9:30 am. We'll provide gay maps of Sydney, along with a full set of recommendations prior to our arrival.

Transportation in Sydney

Taxis and Uber might be a challenge when we arrive and there are a few ways to avoid the wait.

If you are flying out on Thursday March 1, we strongly suggest taking advantage of Holland America's group transfers to the airport onboard. Rates and information will be sent to your stateroom during the cruise, or inquire at the Guest Relations Desk.

Since most of you are staying in Sydney, consider possibly using the ferry service from White Bay pier to Bangaroo Wharf. From there you can get to most central hotels easily either on foot or with a short taxi ride.

Parade Viewing and Party Tickets

If you purchased Parade and Party tickets using the Atlantis packages, we will distribute the tickets onboard during the last few days of the cruise. Transfers are not included and we'll outline the options to get there once we arrive.

Sydney Post Cruise Hotel Program

If you are booked with Atlantis on our post-cruise hotel program, we will disembark the ship last, around 10 am. Transfers are provided, and your luggage will be transferred directly to the Sheraton on the Park hotel. Complete details on this program will be sent to your stateroom the last few nights of the cruise.

Our host hotel in Sydney is:

Sheraton on the Park Hotel
161 Elizabeth Street
Sydney NSW 2000, Australia
+61 2 9286 6000

Sydney Mardi Gras

Mardi Gras Parade & Party

Sydney Mardi Gras is the largest gay event in the world, with a month long celebration culminating on the parade and party you'll experience on March 3rd. Details about all the Mardi Gras events can be found at:

www.mardigras.org.au

We highly recommend seeing the parade from reserved seating as there will be more than 500,000 people on the parade route. Unless you arrive around 4 pm (for an 8 pm parade) you won't have a great viewing position. Some seats are still available.

The Mardi Gras party is an all-night event featuring superstar DJs, surprise performers, and five distinctive dance venues. It's one of the few events in the world that truly has something for everyone. The party is sold out, but if you look around the web you should be able to get tickets. Finally, Sunday afternoon and evening there are several events including the Mardi Gras "Laneway" party. We can assist onboard with recommendations on this as well.

Additional Recommended Events

There are several other events in Sydney on Sunday, 4 March that extend the Mardi Gras weekend. Our top recommendation is

Daywash

Daywash is an afternoon party held at fantastic venue called The Ivy which attracts a very festive crowd from noon until 10 pm. Details can be found at: Daywash.com.au.
**Atlantis Team**

Our Atlantis team is made up of our full-time employees and part-time talent working together to create an exciting and fabulous cruise experience for you.

**Team Atlantis**

Rich Campbell - President  
Malcolm Neitzey - Cruise Director  
Ellen Schneider - Producer

<table>
<thead>
<tr>
<th>Name</th>
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<tbody>
<tr>
<td>Marino Maranion</td>
<td>Johnny Wong</td>
</tr>
<tr>
<td>Benji Chong</td>
<td>Ray Horn</td>
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<tr>
<td>Arlong Vorasarn</td>
<td>Jeff Kawakami</td>
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<tr>
<td>Allan McGavin</td>
<td>Nic Li</td>
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<tr>
<td>Vince Dwyer</td>
<td>Kyi Drago</td>
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<td>Rich Campbell</td>
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<td>Malcolm Neitzey</td>
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**Our Entertainers & Technical Team**

Abel Aguilera  
Dan Slater  
Wayne Gibbons  
Christopher Dennis  
Russ King  
Paulini Curuenavuli  
Zoe Badwi  
Trevor Ashley  
Brad Loekle  
Julie Goldman  
Stephane Haffner  
Kyle Kier  
Mo Ell  
Bruno Rosa  
Emiliano Simeoni  
Kevin Gibbs  
Brian Nash  
Ron Stryker  
Matt Yee  
Josie Lane  
Keith Levy  
Nicholas Craven  
Tristan Loring  
Kyle Garner  
Poncho Lucero

**Questions?**

Please ask your travel agent, call our office (310-859-8800), or e-mail us at:  
CruiseInfo@atlantisevents.com

**We look forward to seeing you onboard!**

**Bon Voyage.**